

METROPOLITAN AREA REGIONAL RADIO SYSTEM STANDARD OPERATING PROCEDURES

No.	M12-06	PSAP Communication		
Effective: 11/06/2014	Revised: 12/12/2014	Related Documents: MARRS Appendix A – Radio System Talkgroup Assignments	Page 1 of 1	
Authority: MARRS Management Council				

PSAP Responsibilities

During an active incident, the originating agency dispatch center manages communications for all units involved in the incident. No other agency dispatch center should communicate on the talkgroup while an incident is in progress.

When and if the originating agency dispatch center relinquishes communications to another agency, they should announce on the incident talkgroup that Agency XX is dropping the patch. When another agency assumes radio communications, they should announce that Agency XX is assuming communications.

Units operating on their own talkgroup when patched to a MARRS talkgroup should use their normal agency unit identification. All other units that are operating on the MARRS talkgroup should use unit identification as detailed in MARRS SOP M12-01 (Unit Identification on Regional Talkgroups).

All other PSAP to PSAP communications related to the event should occur on PSDISP.

During normal operations, PSDISP may also be used to broadcast significant incidents to alert other dispatch center to include, but not limited to bank robberies and shootings.