Summary of Recommendations, Suggestions, and Actions

1 Public Outdoor Spaces and Buildings

Policy

1A All Ages-friendly Siting, Design, and Development Policies for Public Spaces
1B Bike and Pedestrian Facilities that Maximize Safety for All Ages
1C Design and Build Public Buildings to Meet the Needs of All Ages
1D Safety in Parks and Neighborhoods
1E Involve Residents of All Ages in Planning for Siting and Design of Public Buildings

Action

1F Provide Seating in Public Outdoor Spaces and Buildings that Meet the Stamina Needs of All Ages
1G Stairways on Public Property Designed and Constructed for Maximum Safety
1H Ample Pick-up and Drop-off Spaces Near Public Facilities
1I Flexible Access to City Services and Customer Arrangements to Meet Needs of All Ages
1J Encourage Downtown Walkability

2 Housing and Commercial Development

Policy

2A Audit of Development Codes to Ensure Range of Housing Options Allowed
2B Policies that Allow for and Encourage Housing Options Such as Accessory and Shared Dwellings
2C Streamline Building Code Review Processes to be Consistent with Plans and Policies, Including those that Reduce Costs and Encourage Multiple Price Points
2D Policies that Encourage Developers to Include Features that Meet All Types of Mobility Needs
2E Evaluate Zoning and Building Codes for Encouragement of Design and Building of Commercial Properties that Consider Needs of All Ages

Action

2F City Uses Property Maintenance Enforcement to Support Neighborhood Quality and Provide Resources to Property Owners Who Need Assistance
2G Information is Available about Housing Options to Meet Different Mobility Needs
2H Property Tax Relief Program for Qualified Residents
2I Programs that Offer Residents Information on Strengthening Crime Prevention by Assessing and Protecting Private Property

3 Transportation

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Policy

3A Multiple Transportation Modes are addressed in Comprehensive Plan

3B Adopt Complete Streets or Comparable Policy; Take Steps to Implement

3C Work to Ensure that Public Transit Stops Meet Needs of All Ages and Abilities

3D Towards Zero Deaths

Action

3E Work with Partners to Implement Strategies to Support Independent Mobility for All Ages and Abilities

3F Provide Transportation Resource Information

3G Construct Pedestrian Facilities to Connect Neighborhoods, Transit, and Other Locations like Retail

3H Promote Resources for Determining Older Driver Competency

3I Consider Application for Walk Friendly Designation from Pedestrian Bicycle Information Center

3J Consider Application for Bicycle Friendly Community Designation from Bicycle League of America

4 Social Inclusion, Communication, and Participation

Policy

4A City Designs Programming that Reflect Understanding of its Demographics

4B Comprehensive City Communication Plan that Reflects Diversity of Age, Culture, and Abilities

4C City Communicates Information about Accessibility and Accommodations for City Activities and Events

4D City Adopts Emergency Management Plan

Action

4D City Communication Plan has Strategies to Reach Residents at Risk of Social Isolation

4E City and Its Partners Showcase the Skills and Contributions of All Ages, Cultures, and Abilities

4F City works with its Partners to Educate Residents about Emergency/Disaster Preparedness

5 Civic Participation and Employment

Policy

5A City Policy Encourages Civic Participation by All Age Groups in Community

Action

5B City Maintains and Promotes Volunteer and Employment Opportunities with Easy Means to Apply

5C City Provides Flexible Volunteer Options for All Ages and Abilities, including Training, Recognition, and Guidance
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5D City Encourages Community Partners and Organizations to Use Volunteer Engagement and Management Best Practices

5E City and Its Partners Encourage Adaptable, Flexible Employment Practices to Meets Needs of All Ages

5F City and Its Partners have Outreach Plan to Ensure Residents of All Ages Are Included in Community and Civic Conversations

5G City Ensures that Meeting Locations are Accessible to All Residents and Meets Communication Needs and Challenges of Diverse Populations

6 Community and Health Services

6A City Plans Recognize Need for Accessible Health Care Options Served by Transportation Options

6B City Partners with Health Care Organizations to Offer Health Services at Community Facilities

6C City Partners with Local Health Department to Publicize Plans and Services to Improve Immunization Rates among City Residents

6D City Personnel are Educated and Knowledgeable about Specialized Needs for Different Ages and Abilities, including Reporting Requirements for Abuse and Neglect, Regardless of Age

6E City Promotes and Enables Location of Full Services Grocery Stores and Retail Establishments that Expand Availability of Healthy Food Options

6F City Works with Local Ambulance Service Providers to Ensure City Demographic Information is incorporated into Planning for Services

6G City Partners with Health Care Organizations to Educate Citizens about Health Choices and Preventive Services, Including Benefits of Smoking Cessation

6H City Encourages Healthy Eating by Providing Information about Home-delivered Meals, Food Banks, and other Resources

6I City Supports Community Gardens and Similar Initiatives to Encourage Health Eating and Community Participation

6J City and its Partners Provides Referrals to Residents needing more Intensive Services

DATE
1 Public Outdoor Spaces and Buildings

Policy

1A All Ages-friendly Siting, Design, and Development Policies for Public Spaces
- For later discussion: Consider development of checklist for development in public spaces that includes a reminder to include age-friendly siting, design, and development.
- For later discussion: Truman Market is an example of converting a private street to a public space that includes age-friendly features. Could this be an example for private development?

1B Bike and Pedestrian Facilities that Maximize Safety for All Ages
- Action: Staff will follow up to see if there is a current ADA transition plan.
- Action: Staff will explore a closer review of sidewalks in the Trails Master Plan as part of the overall update of the city’s Master Plan.

1C Design and Build Public Buildings to Meet the Needs of All Ages
- Action: City staff will monitor whether the available accessible parking spaces should be moved closer to city hall.
- For future discussion: Consider installation of a digital sign in front of city hall to convey up-to-date messages.

1D Safety in Parks and Neighborhoods
- For later discussion: Recognizing that motorists can drive around the gate, explore the installation of locked gate at John Anderson Park.
- Recommendation: Conduct a night study to see if trees are blocking streetlights at night, especially in those neighborhoods with mature trees. Depending on the findings, the city could institute strategic tree trimming for those trees on public lands.

1E Involve Residents of All Ages in Planning for Siting and Design of Public Buildings
- No follow up at this time.

Action

1F Provide Seating in Public Outdoor Spaces and Buildings that Meet the Stamina Needs of All Ages
- Suggestion: Look at adding benches to the Presidential Trail. Question: How does City address the transitions between sidewalks and trails for ease of walking or the use of assistive devices?

1G Stairways on Public Property Designed and Constructed for Maximum Safety
- Suggestion: Investigate painted stair tips for city hall and the police department.

1H Ample Pick-up and Drop-off spaces Near Public Facilities
- No follow up at this time.
1I Flexible Access to City Services and Customer Arrangements to Meet Needs of All Ages
   • Action: City staff will add chairs along the east and west side approaches to the city counter.

1J Encourage Downtown Walkability
   • No follow up at this time.

2 Housing and Commercial Development

Policy

2A Audit of Development Codes to Ensure Range of Housing Options Allowed
   • Recommendation: Consider ways to promote future mix of uses that contribute to proximity of services and transportation to housing options. The ability for older residents to maintain their independence without relying on private cars requires services to be within walking distance of housing.
   • Recommendation: Conduct an audit of different types of development to track any differences in the type of employment that is attracted. Filter/ sort audit by types of development, e.g. differences in types of employment that are associated with types of development.
   • Recommendation: Begin to raise awareness about Transit Oriented Development (TOD) among residents and city staff and encourage co-location of other land uses to the newly established transit line, e.g. housing, retail, and employment opportunities.

2B Policies that Allow for and Encourage Housing Options Such as Accessory and Shared Dwellings
   • Recommendation: Research ADU and shared living spaces policies across the region/nation and then identify models that may be from communities comparable to Grandview. NOTE: Ask if Raymore will share its ADU research.
   • Recommendation: That city staff define an area of town that would be appropriate for ADUs and then work the concept through to the end with draft regulations and sample renderings.
   • Recommendation: That city staff evaluate the Housing Policy that was adopted in 2002 to determine if updates are needed.

2C Streamline Building Code Review Processes to be Consistent with Plans and Policies, including those that Reduce Costs and Encourage Multiple Price Points
   • Action: Develop and provide developers with a pre-application checklist that could handed out to developers that lists different types of projects and permit options to facilitate the application process.
   • Recommendation: Review commercial development processes to determine whether there are opportunities for improvements that will contribute to a faster path to approval.
**2D** Policies that Encourage Developers to Include Features that Meet All Types of Mobility Needs

- Recommendation: Consider establishing a task force to review universal design (UD) ordinances from other jurisdictions. The task force could also work to raise awareness about how UD can be applied in traditional residential construction and remodeling projects.

**2E** Evaluate Zoning and Building Codes for Encouragement of Design and Building of Commercial Properties that Consider Needs of All Ages

- Recommendation: Continue discussion among staff about presenting to developers’ information about Grandview residents in the pre-application process. The purpose is to raise awareness about the economic benefits of considering the mobility needs of all Grandview residents, i.e., a restaurant that is physically accessible can attract a broader range of customers. Consider the use of a standard set of discussion questions to raise awareness with commercial builders. Explore adding information about city demographics to the city website and how that may useful in identifying business opportunities. Another approach may be the development of an FAQ about why Grandview values all ages as a way of raising awareness with commercial builders.

**Action**

**2F** City Uses Property Maintenance Enforcement to Support Neighborhood Quality and Provide Resources to Property Owners Who Need Assistance

- Recommendation: The city should seek guidance on how to build its resources list for property owners, use of social media to provide information, development of private sector partners, and identifying other programs (non-City) that might be helpful (Re-Store, KC Weatherization Program).

- Recommendation: Convene a task force to discuss ideas on how to assist homeowners become more informed about how to maintain their homes consistent with city codes. This could include a skill building component for simple home maintenance and repairs, aimed at newer homeowners.

**2G** Information is Available about Housing Options to Meet Different Mobility Needs

- Recommendation: Explore how other cities respond to inquiries about housing options within the city. Consider identifying private real estate resources; consider making available the Senior Blue Book in City Hall and offer to distribute to local businesses that are patronized by older residents.

**2H** Property Tax Relief Program for Qualified Residents

- Recommendation: Initiate discussion with city administrator and board about their receptiveness to the idea of property tax relief for homeowners on fixed income who meet defined criteria for tax relief.
2I Programs that Offer Residents Information on Strengthening Crime Prevention by Assessing and Protecting Private Property
   • No follow up at this time.

3 Transportation

Policy

3A Multiple Transportation Modes are addressed in Comprehensive Plan
   • Suggestion: Take section of the revised Comprehensive Plan and look at it through the lens of All Ages.
   • Action: Plan to address All Ages needs in the revision of the comprehensive plan.

3B Adopt Complete Streets or Comparable Policy; Take Steps to Implement
   • Action: review the Complete Streets resolution and discuss among staff how it is being used to assess projects and how it could be used more effectively. The resolution is being used now in applications for federal grant to demonstrate compliance. Also account to MoDOT for applying the principles.

3C Work to Ensure that Public Transit Stops Meet Needs of All Ages and Abilities
   • Actions: City staff is engaged in planning where bus stops should be located.

3D Towards Zero Deaths
   • Action: City staff will review Towards Zero Deaths to see if there are ideas that can be applied in the city. NOTE: New plan is titled “Together Toward Zero: 2018-2022” (Kansas City Regional Transportation Safety Blueprint)
   • Action: City staff will explore participation in the regional Destination Safe Coalition.
   • Action: City will review the STEP program to see how it might be adapted to meet the needs of older drivers.

Action

3E Work with Partners to Implement Strategies to Support Independent Mobility for All Ages and Abilities
   • Action: City staff will set up a meeting with Jet Express and invite Police Chaplains and Ministerial Alliance to learn about Jewish Family Services’ Jet-Express transportation program to determine if there are opportunities to partner around providing transportation services for older adults (city will act as conduit or connector).

3F Provide Transportation Resource Information
   • Action: Staff will develop strategy to solicit information from residents about their transportation needs. That information can guide what types of information the city might aggregate on behalf of residents.
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• Action: Staff will discuss what type of information could be communicated about ride-sharing services and other transportation options; this information could be disseminated through the city newsletter.
• Action: Staff will review the website for KUMC Link for Care website. The site is being revamped and will be adding transportation segment. Staff will review to be familiar with information they can provide directly or refer residents to private and nonprofit resources.
• Action: Cathy Boyer-Shesol will check on whether MARC contract with Jet Express will cover Grandview.

3G Construct Pedestrian Facilities to Connect Neighborhoods, Transit, and Other Locations like Retail
  • No follow up at this time.

3H Resources for Determining Older Driver Competency
  • Action: Explore whether the city can offer or provide additional information to the DMV about older drivers that can also be offered to members of the public.
  • Action: Add to city website the link from MARC website with information about older driver safety.

3I Consider Application for Walk Friendly Designation from Pedestrian Bicycle Information Center
  • Action: Submitted application for designation as a Walk-Friendly Community in 2015; staff will be reviewing to assess any changes that might lead to a resubmission.

3J Consider Application for Bicycle Friendly Community Designation from Bicycle League of America
  • No follow up at this time.

4 Social Inclusion, Communication, and Participation Policy
4A City Designs Programming that Reflect Understanding of its Demographics
  • Recommendation: that city consider the adoption of a policy to codify the practice of accounting for demographics and demographic trends. This will assure that when staff turnover, best practices will continue.

4B Comprehensive City Communication Plan that Reflects Diversity of Age, Culture, and Abilities
  • No follow up at this time.
4C City Communicates Information about Accessibility and Accommodations for City Activities and Events
   • For later discussion: Will consider including similar accessibility information about other city facilities; provide that information on the city website.

4D City Adopts Emergency Management Plan
   • Recommendation that Council direct review of city emergency plan with other city departments to provide update as necessary to meet current state of practice. Note: MARC has sample emergency management plans.

Action
4D City Communication Plan has Strategies for Reach Residents at Risk of Social Isolation
   • Recommendation: As the city updates its communication plan, consider including local human services to provide input about identifying and reaching those residents who are socially isolated.
   • Action: PIO will review current communication plan to identify more Spanish language opportunities. Explore having more communications offered in Spanish, in addition to having the options available if requested.

4E City and Its Partners Showcase the Skills and Contributions of All Ages, Cultures, and Abilities
   • No follow up at this time.

4F City works with its Partners to Educate Residents about Emergency/Disaster Preparedness
   • No follow up at this time.

5 Civic Participation and Employment
Policy
5A City Policy Encourages Civic Participation by All Age Groups in Community
   • No follow up at this time.

Action
5B City Maintains and Promotes Volunteer and Employment Opportunities with Easy Means to Apply
   • Suggestion: Post job posting information on dynamic message board in City Hall.

5C City Provides Flexible Volunteer Options for All Ages and Abilities, including Training, Recognition, and Guidance
   • No follow up at this time.
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5D City Encourages Community Partners and Organizations to Use Volunteer Engagement and Management Best Practices
   • Action: MARC staff will send White Paper that addresses how cities can work effectively with volunteers. This paper was distributed at a 2015 regional workshop.

5E City and Its Partners Encourage Adaptable, Flexible Employment Practices to Meet Needs of All Ages
   • Recommendation: consider suggesting to the Chamber of Commerce that it invite a presenter to talk about flexible employment practices for all ages/abilities. MARC staff can provide contact information for presenters.

5F City and Its Partners have Outreach Plan to Ensure Residents of All Ages Are Included in Community and Civic Conversations
   • Action: Explore how social media can be used to inform residents about how the city operates, what different elected positions are responsible for, what different city departments do and how they relate to one another, with possible impact on improving voter turnout.

5G City Ensures that Meeting Locations are Accessible to All Residents and Meets Communication Needs and Challenges of Diverse Populations
   • Recommendation that Board of Alderman be asked to consider whether more online/social media based public meetings might enhance overall participation and create greater accessibility to public meetings.

6 Community and Health Services
   Policy
6A City Plans Recognize Need for Accessible Health Care Options Served by Transportation Options
   • For later discussion: Explore whether skilled nursing centers/assisted living are required to provide transportation options for health services for residents.
   • For later discussion: Depending on what is learned about any requirements to provide transportation services for residents, consider the possibility of requiring older adult focused living facilities seeking site approval from the city to provide transportation as a requirement for approval.
   • Suggestion: City may choose to participate in the MARC Mobility Advisory Committee.

Action
6B City Partners with Health Care Organizations to Offer Health Services at Community Facilities
   • Suggestion: Use City social media to promote availability of flu and other vaccinations. Even though older residents may not be social media users, one participant noted that other family members will see social media and share information with older relatives.
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6C City Partners with Local Health Department to Publicize Plans and Services to Improve Immunization Rates among City Residents

- Recommendation: Explore setting up a meeting with Jackson Health Department to learn how they promote information about flu and vaccine and see if there are ways to partner on distributing information.

6D City Personnel are Educated and Knowledgeable about Specialized Needs for Different Ages and Abilities, including Reporting Requirements for Abuse and Neglect, Regardless of Age

- Recommendation: Find out what categories of Parks and Recreation staff are trained to recognize abuse and neglect. Investigate what protocols are used by schools – do they include all ages or just youth?
- Recommendation: That The View offer classes to residents on how to identify the signs of abuse or neglect of older adults (including financial abuse).
- Recommendation: Explore providing training to all city employees about the signs of abuse and neglect of children, dependent adults, and older adults including financial abuse.

6E City Promotes and Enables Location of Full Services Grocery Stores and Retail Establishments that Expand Availability of Healthy Food Options

- Action: When scheduling the meeting referenced in 6-C, ask Jackson County Health Department about what work they are currently doing to improve accessibility to full-service grocery stores.
- Recommendation: Ask Health Department whether they can do assessment of access to full-service grocers in Grandview.

6F City Works with Local Ambulance Service Providers to Ensure City Demographic Information is incorporated into Planning for Services

- No further follow up at this time.

6G City Partners with Health Care Organizations to Educate Citizens about Health Choices and Preventive Services, Including Benefits of Smoking Cessation

- Action: connect Grandview Parks and Recreation director with Area Agency on Aging to see what health living education and services might be available for Grandview residents.

6H City Encourages Healthy Eating by Providing Information about Home-delivered Meals, Food Banks, and other Resources

- Action: contact Area Agency on Aging to learn about the delivery of frozen meals; Grandview is in the service area.

6I City Supports Community Gardens and Similar Initiatives to Encourage Health Eating and Community Participation

- Recommendation: that there be more community garden sites. John Anderson, Maple View. Goal might be to form a community garden in each ward.
• Action: Cathy Boyer-Shesol will provide Dave information about the Double Up Food Bucks program.

6J City and its Partners Provides Referrals to Residents needing more Intensive Services
• Recommendation: Find out through the Area Agency on aging what resources are available. Provide information about those resources to different department heads and ask them to inform their staff so the information is readily available when a need is identified