In the Spring of 2019 the City of Grandview convened a combination of the Planning and Historic Preservation Commissions and city staff to complete the Checklist Assessment Workbook as part of KC Communities for All Ages Initiative. Following a series of four meetings held between April and August 2019, the group prepared its submission for Silver Level Recognition to demonstrate its commitment to being a Community for All Ages.

Cities are responsible for the location, design and construction of parks, trails, community centers, city halls and other public facilities and spaces. Most communities have assessed these facilities to ensure compliance with the Americans with Disabilities Act (ADA), and some have taken steps to make improvements beyond the minimums established by ADA.

Physical limitations and mobility needs must be considered when designing and creating both outdoor spaces and buildings. Residents with physical limitations are more comfortable, safe and active when communities consider and address their needs in the design of public buildings and spaces. The following policies and actions provide guidance on maximizing physical accessibility to public spaces for all levels of ability and age.
Policy

1-A The city develops and implements age-friendly policies that consider the needs of persons of all ages in the siting, design and development of public spaces. Examples include: parks and other outdoor spaces, walkways, outdoor seating, streetscapes and buildings.

Information provided by city staff:

*Existing policies. Currently done in practice. No existing policies besides building to Americans with Disabilities (ADA) standards.*

Discussion by participants:

- Some parks have teen-specific activity equipment (example of considering the needs of different age groups).
- Some parks have exercise equipment aimed at older adults.
- Need for more information about what constitutes “age-friendly.”
- For later discussion: Explore development of checklist that could function as a reminder to consider age-friendly siting, design, and development in public spaces.
- A recent RFP specifically asked for proposals that are accessible.
- Portions of Main Street and the Plaza have benches to sit on and are ADA accessible.
- Truman Market Place is an example of converting a private street to public.
- For later discussion: Is Truman Market Place an example that could be applied to private development?

1-B The city plans and constructs bike and pedestrian facilities to maximize use and safety for all users. Examples include: width, surface material and expected use. The city may use the American Association of State Highway and Transportation Officials’ (AASHTO) Highway Safety Manual standards or other recognized standards for bicycle and pedestrian facility design.

Information provided by city staff:

*The City utilizes a Trails Master Plan when making decisions. This document will be updated in the near future.*

Grandview Citywide Trails Plan [https://www.grandview.org/home/showdocument?id=970](https://www.grandview.org/home/showdocument?id=970)

Discussion by participants:

- Public Works has designed a bike and connectivity plan.
- Action: Staff will follow up to see if there is a current ADA transition plan.
- The city is aware there is no sidewalk from Byers Road into The View.
- Trails Master plan will fall under the master plan update of master plan.
- Action: Staff will explore a closer review of sidewalks during the master plan update.
- Complete Streets was adopted in 2011 and addresses pedestrians. See attachment (A) Resolution 2011-24.
- There was discussion about the importance of parks having eye appeal. Parks and Recreation handles trash pickup for parks.
- Missouri Department of Transportation (MoDOT) is responsible for litter pickup along Hwy 150.
- The city is looking at grants to bring in e-bikes that would make biking more accessible for more residents.
The city designs and builds its public buildings to meet the needs of residents of all ages. Examples include: easy-to-read signage and accessible elevators, ramps, railings and stairs, and non-slip floors.

**Information provided by city staff:**

*The City builds to meet all Americans with Disabilities (ADA) requirements.*

**Discussion by participants.**

- There was discussion about how city parks, The View, and City Hall demonstrate the city’s commitment having public buildings that meet the needs of all residents.
- The View is designed to meet the needs of all residents.
- City Hall has added ramps; there is lots of additional seating for residents with different levels of stamina.
- Action: Monitor whether the available accessible parking needs to be closer to City Hall.
- For later discussion: Consider installation of a digital sign in front of City Hall to convey up--to-date messages.

The city prioritizes safety in parks and neighborhoods. Examples include: providing good street lighting, trimmed trees and bushes and other appropriate safety measures.

**Information provided by city staff:**

*Included in city plans. (As part of general maintenance to public facilities, trees and bushes are trimmed and lighting is provided to enhance safety.)*

**Discussion by participants.**

- The city has made a concerted effort to clear site lines in parks so police officers can see straight through a park. John Anderson Park is larger so strive for view in from two sides.
- For later discussion: A lock on the gate into John Anderson Park would be helpful but there would be a staffing issue to open it up. Note: lack of curb means that people would just drive around the locked gate.
- City parking lots and walkways are well lit; pocket parks rely on streetlights. Participants discussed whether Parkview Park has enough light.
- Public works will take requests for needed streetlights.
- Recommendation: Conduct a night study to see if trees are blocking streetlights at night. Participants identified parts of the city with larger, older trees that may block street lights. City can institute strategic tree trimming for those trees on public land. If a tree hangs six foot or below over public sidewalk, the city will cut.
- Participants speculated that older neighborhoods are the most likely location in the city to have no streetlights and sidewalks.

The city involves residents of varying ages and abilities in planning for the siting and design of public outdoor spaces and buildings.

**Information provided by city staff:**

*All buildings and new public spaces must meet ADA requirements.*

**Discussion by participants.**

- The City and Mayor use digital and traditional hardcopy communication tools to provide weekly updates to residents.
- Notices are provided about events in City Hall and at The View.
• There was discussion about the degree of diversity in terms of age and ability city sponsored groups.
• Recent public approval for public improvement bonds provides insight into how to effectively communicate with residents. Communication methods include mail, kiosks, and asking residents what they wanted.
• The city involved school age kids in design of splash park. Valley Park ropes course well received. Should review what was done to elicit that input that lead to installation of ropes course and apply those strategies again.
• One participant spoke about interest in having the city issue a weekly “push” communication like the KCUR Daily Digest. Parks and Rec has its own monthly.
• However, other participants noted that many older residents do not have smart phones or use the internet so those forms of communication might not reach those population segments.

Action

1-F The city provides seating areas in public outdoor spaces and outside public buildings in recognition that residents have different levels of mobility and stamina.

Information provided by city staff:

Discussion by participants:

• There are benches on Main Street and at Truman’s Corners.
• Suggestion: Look at adding benches to the Presidential Trail.
• There may be opportunities to place benches along the Presidential Trail and trails in other parks. A possible rule of thumb is to place benches every quarter mil.

1-G Stairways on public property, including within park facilities, are designed and constructed to maximize safety. Examples include: railings and painted or taped stair tips to distinguish each step.

Information provided by city staff:

Discussion by participants:

• City hall steps have handrails but not painted tips that improve visibility.
• Suggestion: Investigate tipping the stairs for city hall and police department.

1-H The city provides ample parking and drop-off areas near the entrances to public facilities that meets mobility and accessibility needs of all citizens. (ADA requirements are an expected minimum, the composition of the community and the expected use of a facility may dictate additional spaces to improve resident experience at public facilities.)

Information provided by city staff:

Discussion by participants:

• The Safety Committee has discussed accessible parking.
• No further action at this time.
1-I The city considers the mobility needs and stamina of all citizens in accessing city services and provides flexible customer arrangements. Examples include: separate waiting lines and seating if the wait is long, special queues and service counters and online and mail-in access.

Information provided by city staff:
Discussion by participants:

• Action: Staff will add chairs along the wall on east and west side approaches the approach to the City counter.
• There is a wheelchair at city hall.

1-J The city encourages walkability in downtown areas.

Completed. *(Downtown is built to encourage and promote walkability. The Main Street corridor has been brought into ADA compliance)*

*Use this space to record notes and progress on current action>*

• Downtown is very walkable.
• No further follow up at this time.
Provide age-friendly housing options.

Studies document that older citizens wish to “age in place.” Buyers and renters of all ages are becoming wary of the costs of commuting long distances. Communities that provide a range of age-friendly housing options will retain their older adult residents and provide an attractive alternative for all ages looking for housing.

Cities have a role in the siting and design of housing and commercial development through their planning and regulatory processes. Through these processes, cities can impact how well development meets the needs of all populations.

Policy

2-A The city conducts an audit of its development codes to ensure that a range of housing options are allowed, particularly in places connected to public transit, employment centers and community services.

Information provided by city staff:

___ Existing policies. (See information below.)

2-A We have not yet performed an audit. We have no issue with completing an audit of our development codes. Our intent and plan is to perform an audit immediately after the adoption of our Comprehensive Plan Update. We would commence this effort in late 2019 and work through it in early 2020. This audit would include the Zoning Ordinance and Subdivision Regulations. As part of this process, we would develop an Audit Checklist and an audit would be performed at regular intervals (i.e. every 2-3 years).

Discussion by participants:

• The plan is to move progressively through the comprehensive plan update, then turn to Zoning Ordinance and subdivision regulations to determine if updates need.
• As a highly developed city, the question will be how to integrate housing, transit and employment rather than following traditional models. This will require a mindset change for residents and city officials.
• Recommendation: Consider ways to promote future mix of uses that contribute to proximity of services and transportation to housing options. The ability for older residents to maintain their independence without relying on private cars requires services to be within walking distance of housing.
• Recommendation: Conduct an audit of different types of development to track any differences in the type of employment that is attracted. Filter/ sort audit by types of development, e.g. differences in types of employment that are associated with types of development.
• Information was provided about a new KCATA bus route through Grandview, therefore that area might be appropriate for consideration of transit-oriented development.
• Recommendation: begin to raise awareness about Transit Oriented Development (TOD) among residents and city staff and encourage co-location of other land uses to the newly established transit line, e.g. housing, retail, and employment opportunities.
• Grandview is now bringing in speakers/partners to discuss different approaches to in-fill/re-development to inform city staff and residents about new options. Note: there is need for constant and ongoing efforts at education and awareness because of staff and resident turnover.

2-B The city has in place policies to allow for and encourage a range of housing options, including accessory and shared dwellings that meet the needs of all ages and generations.

Information provided by city staff:
___ Existing policies. (See information below.)

2-B **The zoning ordinance allows for housing in the form of single-family, duplex, condominium and apartment units; however, we do not have in place policies or regulations to encourage other forms of housing. Specific to Accessory Dwelling Units (ADU’s), the City has prohibited these types of units for many decades. Staff is in favor of ADU’s and believe they can be successfully implemented in certain areas of the City. The City, through the Community Development staff and the Planning Commission, developed a Housing Policy that was adopted by the Planning Commission in December 2002 (via Resolution). Since its adoption, it has not been utilized and its existence was not known until several years ago. This document and its validity (and applicability) needs to be evaluated by the City. See attachment (B) Housing Policy**

Discussion by participants:
• Participants noted that discussions about accessory dwelling units (ADU) or “granny flats” can raise concerns that the units will be used for Air B&B rentals rather than providing alternate housing for older adults that maintain independence and family ties.
• Staff supports the concept of ADUs but will need renderings and informational materials that will demonstrate how to build that type of housing stock while addressing misconceptions or concerns and assuring that ADUs are not used for commercial purposes.
• Goal is to create low cost, affordable, for all generations in a family.
• A participant observed that an ADU could be a tool for economic self-sufficiency for some homeowners if they are allowed to rent to non-family members.
• Recommendation: Research ADU and shared living spaces policies across the region/nation and then identify models that may be from communities comparable to Grandview.
• Action: Ask if Raymore will share its ADU research.
• Recommendation: That staff define an area of town that would be appropriate for ADUs and then work the concept through to the end with draft regulations and sample renderings.
• Recommendation: That city staff evaluate the Housing Policy that was adopted in 2002 to determine if updates are needed.

2-C The city evaluates and streamlines its building code review processes to be consistent with adopted plans and policies, including those that reduce costs and provide housing in a range of cost points.

Information provided by city staff:
___ Completed. (See information below.)

2-C **The City does evaluate its building code and review process on a regular basis, especially considering a code update process is in place nationally every (is there a number that should be included here?) years. We utilize site plan review checklists and subdivision plat checklists as projects travel through the review/approval process. We also have checklists for 1-2 family dwelling unit projects; however, they are specific to items required in the International Residential Code. Our code does not restrict a range of housing options.**
Discussion by participants:

- The process is review city building codes on a three-year cycle, done most recently in 2018. The usual focus is on safety rather than on the nature of the housing supply or requirements that may impede timely approval and construction of housing.
- City staff currently use checklist process to standardize and facilitate permitting.
- Action: Provide checklist that reflect different types of projects and options that could be handed out in pre-application process to assist builders in applying for permits.
- Recommendation: Review processes for commercial development to determine whether there are opportunities for improvements that will contribute to a faster process to approval.

2-D The city has in place policies that encourage developers to include features in new or restored housing stock that meets the different mobility needs of as many people as possible. Cities may refer to universal design, enabling design, visitability features or other design elements.

Information provided by city staff:

- Existing policies. (See information below.)

2-D The only requirements we have are those that would be triggered to meet ADA compliance. From the staff’s perspective, we see value in having policies/guidelines in place for universal design of new and existing housing inventory.

Discussion by participants:

- Recommendation: Consider establishing a task force to review universal design (UD) ordinances from other jurisdictions. The task force could also work to raise awareness about how UD can be applied in traditional residential construction and remodeling projects.

2-E The city evaluates its zoning and building code review processes to ensure that the siting and design of commercial properties consider the needs of users of all ages.

Information provided by city staff:

- Completed. (See information below.)

2-E Our only evaluation would be those areas which are required for ADA compliance (accessible parking locations, striping/signage, sidewalks/ramps, exterior doors, restrooms, etc.)

Discussion by participants:

- City complies with ADA for parking, building access, and bathrooms in public buildings and enforces requirements for commercial properties.
- Recommendation: Continue discussion among staff about presenting demographic information about Grandview residents in the pre-application process for the purpose of raising awareness about the economic benefits of considering the mobility needs of all Grandview residents. Consider the use of a standard set of discussion questions to raise awareness with commercial builders. Explore adding information about city demographics to the city website and how that may useful in identifying business opportunities. Another approach may be the development of an FAQ about why Grandview values all ages as a way of raising awareness with commercial builders.
Action

2-F The city uses its property maintenance enforcement to support neighborhood quality and, as appropriate, assists property owners in identifying resources to maintain their homes.

Information provided by city staff:
___ Completed. (See information below.)

2-F The City has utilized code enforcement to maintain housing and neighborhood quality for 30 years. Over the years, efforts were targeted to a few areas using CDBG funds to increase the value of the housing with mixed results. Areas where we believe the City needs to address/needs guidance is with the following:
• Resources List
• Using social media to provide information
• Developing private sector partners
• Identifying other programs (non-City) that might be helpful (Re-Store, KC Weatherization Program)

Discussion by participants:
• Recommendations: From list above.
• Recommendation: Convene a task force to discuss ideas on how to assist homeowners become more informed about how to maintain their homes consistent with city codes. This could include a skill building component for simple home maintenance and repairs, aimed at newer homeowners.

2-G The city and its partners make information available about housing options within the city that meet different mobility and dependence levels.

Information provided by city staff:
___ Completed. (See information below)

2-G The City does not have a good grasp of the housing availability that might meet differing levels of mobility or dependence levels. In addition, we are not sure where to start or how to start developing this inventory.

Discussion by participants:
• Recommendation: Explore how other cities respond to inquiries about housing options within the city. Consider identifying private real estate resources; consider making available the Senior Blue Book in City Hall and offer to distribute to local businesses that are patronized by older residents.

2-H The city has a property tax relief program for homeowners with a fixed income who meet defined criteria (if allowed under state law).

Information provided by city staff:

2-H The City does not have a property tax relief program. This is a policy area that staff believes would need to be discussed and developed at the Board of Aldermen level.

Discussion by participants:
• Recommendation: Initiate discussion with city administrator and board about their receptiveness to the idea of property tax relief for homeowners on fixed income who meet defined criteria for tax relief.
2-I The city and its partners offer residents information about assessing and protecting their property to strengthen crime prevention.

Information provided by city staff:

Completed. (The City offers assistance for setting up neighborhood watch programs through the Grandview Police Department)

Discussion by participants:

- City staff and members of the police department will be attending a three-day training about community safety in May. This will likely generate ideas for additional safety activities within the city.
- No follow up at this time.
Ensure that the community transportation system meets the needs of all users.

Healthy, vibrant communities provide multiple, accessible transportation options that contribute to the independence of all residents. Young adults, baby boomers and all ages increasingly seek and choose communities where they can walk, bike or access transit to get to school, work, services and entertainment.

There are many resources available to help a city meet this criterion, including guidelines and checklists provided by the National Complete Streets Coalition (www.smartgrowthamerica.org/complete-streets), U.S. Department of Transportation National Highway Traffic Safety Administration Bikeability Checklist (www.nhtsa.gov/people/injury/pedbimot/bike/bikeability/); Bicycle Friendly America (www.bikeleague.org/bfa); and Walk-Friendly Communities. (www.walkfriendly.org/). These guidelines help communities ensure that the transportation system meets the needs of all users.

Cities can work proactively with local transit operators to plan and implement transit services to address the needs of their residents and workforce.

Policy

3-A The city addresses multiple transportation modes in its comprehensive plan.

Information provided by the city staff:

Included in city plan https://www.grandview.org/Home/ShowDocument?id=3833

Discussion by participants:

- The city is in the process of updating the comprehensive plan; existing plan is 17 years old. The revised plan will likely address “multiple transportation modes;” usage and expectations today are completely different from usage then. The updated plan is expected to be completed in October 2019.
  - Process to completion: One more meeting, draft plan, additional meeting to review, then finalize.
  - Suggestion: Could easily take a section of revised plan, then look through all ages lens to insure that the plan addresses the needs of all age groups.

- Action: Plan to address all ages in comp plan revision.

- Parks and Recreation will be working next year on a new bike/trails/pedestrian plan that will be included in the comprehensive plan.

- Held city wide events to get public input for the plan; also have a citizen advisory-type committee.
3-B The city has adopted a Complete Streets resolution or comparable policy and is taking steps to implement the policy.

**Information provided by city staff:**

___ Existing policy. *(See attachment (A) Resolution 2011-24)*

**Discussion by participants:**

- Grandview adopted a resolution supporting “Complete Streets” several years ago.
- Action: review the Complete Streets resolution and discuss among staff how it is being used to assess projects and how it could be used more effectively. The resolution is being used now in applications for federal grant to demonstrate compliance. Also account to MoDOT for applying the principles.

3-C The city — with or without a transit partner — works to ensure public transportation stops and stations have infrastructure that meets the needs of all ages and abilities. Examples include: shelter with lighting, benches and curb cuts.

**Information provided by city staff:**

___ Completed. (See information below)

**Discussion by the participants:**

- Grandview just extended its bus line (29), so it is working to install facilities. Staff is in the process of assessing where stops need to be located.
- City staff will consider location of housing vis a vis bus stops and create pedestrian crossings where needed to enable safe crossing to bus stops.
- KCATA will consider whether riders of all abilities will be able to board bus.
- City applies ADA requirements to any infrastructure that is built for the bus stops.
- Initial reports from KCATA are that the line is doing fairly well. Expecting an official report when a full quarter has passed. Staff will take information to develop recommendations to take to the Board of Alderman.
- Used to have a park and ride; now working to make a newly located park and ride convenient to the new line.

3-D The city and its partners review and consider adoption of older driver and pedestrian safety provisions in the region’s long-range safety plan. The city may use *Toward Zero Deaths 2013–2017* [https://www.marc.org/Transportation/Programs/assets/DS_TogetherTowardZero.html](https://www.marc.org/Transportation/Programs/assets/DS_TogetherTowardZero.html) or other recognized standards as guidance.

**Information provided by city staff:**

*(The City builds to meet AASHTO and Institute of Traffic Engineers (ITE) standards. Grandview also follows the guidance of Toward Zero Deaths 2013-2017 from MARC.)*

**Discussion by participants:**

- Grandview complies with AASHTO requirements (American Association of State Highway and Transportation Officials)
- City has pedestrian signals with audio prompts.
• Action: City staff will review Together Towards Zero: 2018-2022 to see if there are ideas that could be applied within the city.
• Action: City staff will explore participation in the regional Destination Safe Coalition.
• Action: City staff will review the STEP program and can explore how that information might be adapted to meet the needs of older drivers.
• City Advisory Committee on Transportation – resident concerns and requests are reviewed by the Committee.
• City considering introduction of e-bikes, may make cycling an option for older adults. Have introduced idea to residents and had good reception at city event.

Action

3-E The city works with partners, including transportation providers, to develop and implement strategies to support independence of non-drivers and those with additional needs for assistance in using transportation options.

Information provided by city staff:
___ Completed. See attachment (C) KCATA Partnership

Discussion by participants:
• Grandview worked with KCATA to establish new Line 29 bus service.
• Grandview is setting up e-bikes.
• A nonprofit called “Earn a Bike“ supplies teenagers with bikes. Possibly this same service could be available to residents of all ages.
• Participants discussed whether there might be a non-profit that could partner with Jet-Express, a transportation program for older adults sponsored by Jewish Family Services. Grandview Assistance Program (GAP) is a possibility; other possible partners include religious congregations who could supply volunteer drivers.
• Action: staff can set up a meeting with Jet Express and invite Police Chaplains and Ministerial Alliance to hear about Jet-Express and to determine if there are opportunities to partner (city will act as conduit or connector).

3-F The city and its partners provide resource information on where residents can find transportation options.

Information provided by city staff:
___ Completed. (See information below)

Discussion by participants:
• City disseminates information about KCATA services.
• KCATA does not provide paratransit service in Grandview because the city does not meet threshold requirements to trigger required services.
• Action: Staff will develop strategy to solicit information from residents about their transportation needs. That information can guide what types of information the city might aggregate on behalf of residents.
• Action: Staff will discuss what type of information could be communicated about ride-sharing services and other transportation options through the city newsletter; could also post on city website.
• Action: staff will review the website for Kansas University Medical Center Link for Care. The site is being revamped and will be adding transportation segment. Staff will review to be familiar with information they can provide directly or refer residents to private and nonprofit resources.
• Action: Cathy Boyer-Shesol will check on whether MARC contract with Jet Express will cover Grandview.

3-G The city constructs pedestrian facilities to allow for safe travel to transit stops and stations from neighborhoods and other locations.

**Information provided by city staff:**

- ___ Completed.

**Discussion by participants:**

- See earlier information about following ADA in developing bus stops and access to bus tops.
3-H The city and its partners provide resource information for determining older driver competency and the supports available for transitioning from driver to passenger.

- Information provided by city staff: ___ Completed.
- Discussion by participants:
  - Information: there is a section on the MARC website under the CFAA tab with information for advising older drivers, their families, health care providers and law enforcement about driving.
  - Action: Explore whether the city can offer or provide additional information to the DMV about older drivers that can also be offered to members of the public.
  - Action: Add link from MARC website with information about older driver safety to the city website.

3-I The city has considered application for or has achieved the Walk-Friendly Community designation from the Pedestrian Bicycle Information Center. (www.walkfriendly.org)

- Information provided by city staff: ___ Completed. (There has been no resolution as of yet.)
- Discussion by participants:
  - Action: Submitted application for designation as a Walk-Friendly Community in 2015; staff will be reviewing to assess any changes that might lead to a resubmission.

3-J The city has considered application for or has achieved the Bicycle Friendly Community designation from the League of American Bicyclists. (www.bikeleague.org/bfa)

- Information provided by city staff: ___ Completed.
- Discussion by participants:
  - Considering an application for the bike-friendly designation. This discussion can raise awareness regardless of whether decide to pursue.

4 Social inclusion, communication and participation
(See Making Your Community Work for All Ages — A Toolkit for Cities, Chapters 2 and 5)

Include all residents in developing community activities and adapt communication strategies for multiple audiences.
By leveraging the knowledge, skills and abilities of all residents and including them in decision-making, communities create a competitive advantage for themselves. Cities will benefit when residents of all ages are an integral part of a community and the cities are knowledgeable about their diverse needs.

Meaningful participation in affordable community activities helps residents to develop relationships, maintain good health and have a sense of belonging. Cities obtain input from all residents to develop community activities that will engage residents and meet their needs.

**Policy**

**4-A** The city and its partners understand the demographic makeup of residents, engages with the community and then designs programming, including recreational opportunities and emergency planning activities, that respects the needs and interests of diverse populations.

Information provided by city staff:

___ Completed. See attachment (D) Grandview Strategic Plan

Discussion by participants:

- To alert population if there is an emergency, including actual evacuation, the city uses many forms of communication, everything from text to phone calls.
- Fire Department creates the plan, and city communications manager disseminates the information.
- City participates in exercises with Regional Association of Public Information Officers.
- Not codified in policy but followed in practice, City accounts for demographic trends or changes. In addition, Grandview is the only minority-majority city and is aware of diverse communication preferences among different components of community.
- New strategic plan for mayor and council includes references to demographic trends.
- Recommendation: that city consider the adoption of a policy to codify the practice of accounting for demographics and demographic trends. This will assure that when staff turnover, best practices will continue.

**4-B** The city has a comprehensive communication plan with marketing and outreach strategies and tools that include diverse public imagery, depicting all ages, cultures and abilities.

Information provided by city staff:

Discussion by participants:

- Communication manager makes specific effort to use photos of residents.
- City website includes Spanish language translator button/function.

**4-C** The city communications plan requires that information about accessibility of facilities and transportation options is included when publishing information about city activities and events.

Information provided by city staff:

Discussion by participants:

- On city website, information about parks addresses whether there are ADA facilities availability, but at this time does not address other facilities. Use icons to communicate accessibility.
- City of Grandview Facebook page is a popular tool.
• For later discussion: Will consider including similar accessibility information about other city facilities; provide that information on the city website.

4-D The city has adopted and implements an emergency management plan or has adopted and implements the county emergency management plan. The plan includes strategies on mitigation, preparedness, response and recovery.

**Information provided by city staff:**

**Discussion by participants:**

• Plan may not be current because of turnover at fire department.
• Civil defense communication is based at police department headquarters.
• City has committee to update the 2015 Hazard Mitigation Plan (covers multiple forms of possible emergency).
• Recommendation that Council direct review of city emergency plan with other city departments to provide updates as necessary to meet current state of practice.
• Informational note: MARC has sample emergency management plans.
Action

4-D The city communication plan includes strategies to work with partners to inform people at risk of social isolation about community activities and events.

Information provided by city staff:

___ Included in city plans. (See information below)

Discussion by participants:

• Police department meets with retirement communities and Salvation Army.
• City community manager has accompanied the Police Department communication officer.
• Explore with the Area Agency on Aging at MARC to determine whether Grandview residents may be eligible for Meals on Wheels. If that is possible, Meals on Wheels could be useful in identifying those who are isolated and/or need more services.
• Grandview Assistance Program (GAP nonprofit) – assists residents only with emergency food, housing and utility assistance, winter coats, and other needs such as school supplies.
• Booth Manor (apartment complex) operated by Salvation Army, provides low income housing for older adults.
• Job One: provide job training/employment for individuals with developmental and intellectual disabilities, as well as those in recovery (presence in Grandview)
• Schools offer food assistance during the school year; the library serves as a meal site during the summer.
• Homeless population in Grandview is small; transient homeless passing through city.
• Recommendation: Whenever update city communication plan, consider including local human services to provide input about identifying and reaching those residents who are socially isolated.
• Action: PIO will review current communications plan to identify more Spanish language opportunities. Explore having more communications offered in Spanish, in addition to having the option for Spanish translation available if requested.

4-E The city partners with community organizations to develop and implement opportunities for utilizing and showcasing the skills and contributions of all ages, cultures, and abilities.

Information provided by staff:

___ Included in city plans. (See information below)

Discussion by participants:

• Grandview has Arts Council – have sponsored art contests with winners’ work being displayed in City Hall
• Truman Heritage Festival, includes parades with all age groups.
• Fire department sponsors a poster contest.

4-F The city works with local, regional and state partners to educate residents about emergency/disaster preparedness planning. Partners may include MARC’s Metropolitan Emergency Management Committee (MEMC), the Community Disaster Resiliency Network (CDRN), Meals on Wheels, community-based organizations, school districts, faith communities, retirement communities and others.

Information provided by staff:

___ Completed. (See information below)
Discussion by participants:

- Close relationship between the police department and schools because of joint training for active shooter situations.
- Fire and police participate together.
- Grandview participates in the CDRN – Community Disaster Resilience Network.
Provide opportunities for residents to be involved and keep all residents informed of city affairs and of employment and volunteer opportunities and other ways to be engaged.

With increased levels of involvement in community affairs and civic life, citizens are well positioned to build connections and support communities for all ages.

Cities will benefit from welcoming residents to be employed or become involved in city affairs. Input and participation from residents of all ages will strengthen the city’s programs and services.

**Policy**

5-A The city has a policy in place to encourage civic participation by all age groups in the community.

**Information provided by staff:**

Existing policy.

**Discussion by participants:**

- No follow up at this time.

**Action**

5-B The city maintains and promotes a list of volunteer and employment opportunities within city government and offers an easy means to apply, including drop in, mail, on line and telephone.

**Information provided by city staff:**


**Discussion by participants:**

- Employment: city uses multiple means to promote jobs through multiple means (digital, there is also a binder in human resources that has all postings for city jobs); can apply online, in person, and by traditional mail.
- Suggestion: Consider posting job information on dynamic signage in city hall.
- Police Department provides opportunities to volunteer through Volunteers In Police Service; not aware of how the Police Department encourages participation.
- Grandview has a Citizens Academy.
- Currently, the city does not promote volunteer opportunities with the city.
- Parks and Recreation has the most volunteer opportunities.
5-C The city provides flexible options for volunteers of all ages and abilities, including training, recognition and guidance.

**Information provided by city staff:**

___ Completed. *(See information below)*

**Discussion by participants:**

- Amphitheater volunteers get situational training.
- Volunteers at city booths get situational training.
- There is a recognition picnic for boards, city academy graduations, and other volunteers.

5-D The city encourages stakeholders, community organizations and nonprofits serving its community to work with volunteers of all ages, cultures and abilities, using best practices and guidelines for volunteer engagement and management promoted by organizations such as the Shepherd Center’s Coming of Age, the United Way of Greater Kansas City, United Way of Wyandotte County and Nonprofit Connect.

**Information provided by city staff:**

**Discussion by participants:**

- Action: Cathy Boyer-Shesol will send the White Paper about volunteer management by cities.
5-E The city and its partners encourage local businesses to adopt flexible employment practices to meet the needs of citizens of all ages.

**Information provided by city staff:**

**Discussion by participants:**

- Recommendation: consider suggesting to the Chamber of Commerce that it invite a presenter to talk about flexible employment practices for all ages/abilities. MARC staff can provide contact information for presenters.

5-F The city and its partners develop an outreach plan to ensure residents of all ages are included in community and civic conversations.

**Information provided by city staff:**

___ Completed. *(See information below)*

**Discussion by participants:**

- Current practice is to contact all media outlets to push out information.
- City does custom messaging for audiences that can be identified via social media metrics.
- Discussion about using social media or other online tools to inform residents about city operations.
- Action: Explore how social media can be used to inform residents about how the city operates, what different elected positions are responsible for, what different city departments do and how they relate to one another, with possible impact on improving voter turnout.

5-G The city ensures that meeting locations are accessible to all residents and meet the communication needs and challenges of diverse populations.

**Information provided by city staff:**

___ Completed. *(See information below)*

**Discussion by participants:**

- State of the City address is done on Facebook Live.
- City staff have awareness of barriers from transportation and non-standard work hours and how that impacts participation.
- Participants are curious if more online/social media based public meetings might enhance overall participation and create greater accessibility to meetings.
- Recommendation: that question above be asked of Board of Alderman for discussion and consideration.
Offer a range of community and health services that address the needs of all ages.

Many residents desire easy access to a range of health and social services. Communities that address the community and health services needs of residents can generate value from both a real estate and a community health perspective.

Local governments may offer a range of direct services at their public facilities or work with private for-profit or nonprofit providers to deliver services using city facilities. In some cases, communities identify health needs and encourage private providers to locate programs and services in the city.

**Policy**

6-A Applicable city plans recognize the need for health care services that are accessible to all residents and served by transportation options.

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**Information provided by city staff:**

___ Included in city plans. *(See information below)*

**Discussion by the participants:**

- Parks and Recreation coordinates with Jackson County Health Department to make flu vaccine available to residents.
- Parks and Recreation provides classes in healthy living and eating at The View.
- For later discussion: Explore whether skilled nursing centers/assisted living are required to provide transportation options for health services for residents.
- For later discussion: Depending on what is learned about any requirements to provide transportation services for residents, consider the possibility of requiring older adult focused living facilities seeking site approval from the city to provide transportation as a requirement for approval.
- Information: MARC’s Mobility Advisory Committee meets regularly to discuss funding for 5310 program. KCATA is also a member and the group and shares information about innovative efforts to provide transportation services.
- Suggestion: City may choose to participate in the MARC Mobility Advisory Committee.

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**Action**

6-B The city, in partnership with area health care organizations, makes arrangements to offer health services at community facilities. Examples include: hearing tests, hearing aid cleaning, flu shots, blood pressure checks, etc.
6-C The city, in partnership with the local public health department, publicizes plans and services to improve the rate of immunizations among city residents.

Information provided by city staff:
___ Completed. (See information below)

Discussion by participants:

- See notes above.
- School systems implements state requirements for immunization.
- Recommendation: Explore setting up a meeting with Jackson Health Department to learn how they promote information about flu and vaccine shots and see if there are ways to partner on distributing information.
- Note: Grandview School System partners with Cerner Health Foundation to provide health assessments for elementary students in the district.
- Note: Grandview has a large home school population who may not have as much access to information about immunizations.

6-D The city has educated personnel to ensure those who work with the public are knowledgeable about specialized needs for citizens of different ages and abilities. Personnel are also trained in applicable reporting requirements of abuse or neglect, regardless of age.

Information provided by city staff:
___ Completed. (See information below)

Discussion by participants:

- Some city employees are mandated reporters, e.g. police officers and fire fighters.
- Parks and Recreation runs Day Camp and its staff are trained in recognizing signs of abuse and neglect.
- Recommendation: Find out what categories of Parks and Recreation staff are trained to recognize abuse and neglect. Investigate what protocols are used by schools – do they include all ages or just youth?
- Information: there are groups in the region that will do training on recognizing the signs of abuse and neglect.
Recommendation: That The View offer classes to residents on how to identify the signs of abuse or neglect of older adults (including financial abuse).

Recommendation: Explore providing training to all city employees about the signs of abuse and neglect of children, dependent adults, and older adults including financial abuse.

6-E The city promotes and enables the location of full-service grocery stores and retail establishments to expand the availability of healthy food options.

Information provided by city staff:

___ Completed. See attachment (D) Grandview Strategic Plan pg. 3

Discussion by participants:

- Action: When scheduling the meeting referenced in 6-C, ask Jackson County Health Department about what work they are currently doing to improve accessibility to full-service grocery and retail establishment.
- Recommendation: Ask Health Department whether they can do assessment of access to full-service grocers in Grandview.
- There is no bus service from the southside of Grandview to the northside where grocery stores are located.
- Action: ask Jackson County Health Department about what work they are currently doing in accessible full-service grocery and retail establishments.
- Recommendation: Ask Health Department whether they can do assessment of access to full-service grocers in Grandview.
- Hy-Vee and Price Chopper will deliver groceries.
- Strategic plan acknowledges need for more full-service grocery stores.

6-F The city works with local ambulance providers to ensure city demographic information is incorporated into planning for services.

Information provided by city staff:

___ Completed. (See information below)

Discussion by participants:

- City has its- own ambulance services.
- Used as “call for service” more than for actual fire calls.
- Fire Department tracks this information.
- No further follow up at this time.

6-G The city, in partnership with area health care organizations, has developed and implemented education programs about healthy choices and preventive services, including the benefit of smoking cessation.

Information provided by city staff:

Completed. Grandview Parks and Recreation (https://www.grandview.org/work/city-government/parks-recreation) Information also made available by flyer at the View (Grandview Community Center).

Discussion by participants:

- The View offers a variety of classes on healthy lifestyle for free.
- Information: MARC Area Agency on Aging is supporting the offering of healthy living Integrated Care Services.
- Action: connect Grandview Parks and Recreation director with Area Agency on Aging to see what healthy living education and services might be available for Grandview residents.

6-H The city encourages healthy eating by providing information to residents about programs such as home-delivered meals, food banks or other resources.

Information provided by city staff:
___ Completed. (See information below)

Discussion by participants.
- Community center is drop off location for Grandview Assistance Program (GAP); GAP is a Harvesters drop off location. GAP serves all of Grandview.
- In the summer, the GAP provides locally grown vegetables
- Community Garden spaces are available; gardeners often donate excess produce
- Action: contact Area Agency on Aging to learn about the delivery of frozen meals; Grandview is in the service area.

6-I The city encourages healthy eating and community participation by supporting community gardens and other initiatives that promote healthy eating.

___ Completed. (See information below)

Use this space to record notes and progress.
- The city provides a community garden, co-located at The View.
- Recommendation: that there be more community garden sites. John Anderson, Maple View. Goal might be to form a community garden in each ward.
- Action: Cathy Boyer Shesol will provide to Dave information about the Double Up Food Bucks program.

6-J The city and its partners provide referrals to those residents identified as needing more intensive services.

Use this space to record notes and progress.
- Recommendation: Find out through the Area Agency on aging what resources are available. -Provide information about those resources to different department heads and ask them to inform their staff so the information is readily available when a need is identified.