Essential Role of Community Health Workers

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November 9, 2016
Spectrum Health – Integrated Health System

- 12 acute care hospitals
- Priority Health (750,000 lives)
- Spectrum Health Medical Group
Spectrum Health Healthier Communities

- Population Health
- Priorities / Programs
- CHNA
CHW and social determinants

- Cultural sensitivity
- Of and from community
- Teach curriculum
- Meet clients where they are
- Navigate life’s obstacles / barriers
- Eyes and ears of providers
Our Outcomes

Maternal Infant Health

- Reduced infant mortality
- Reduced adverse birth outcomes
- Health disparities
Our Outcomes

Childhood health

• Reduction in chronic absenteeism

• Ultimate outcomes
  ■ Graduation
  ■ Workplace readiness
  ■ College entry
Our Outcomes

Core Health

- Improved health outcomes
  - HEDIS
  - PAM
- Return on investment
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A client story
Questions?