

### QUICK START: SETTING-UP & USING THE TECHNET CSS

Following the steps below will walk you through the process of getting started in your new TechNet Compensation Survey System (CSS).

All of the programs functions are explained as you walk through this guide. There are four basic exercises, 1) entering your data, 2) identifying entities with which you want to compare, 3) selecting job titles to be included in a comparative report, and 4) selecting a report option.

### **GETTING TO THE SITE AND LOGGING-IN**

#### <u>Log In</u>

- Step #1: Using your Internet Explorer (IE) WEB browser (IE rather than Netscape Navigator - Netscape is not fully compatible), enter <u>www.comp-survey.com</u> and click on "go". If you do not have Internet Explorer on you computer you can download the program for free from the internet.
- Step #2: On the left navigation bar, click Log In.
- Step #3: For Login ID, enter the login provided to you by TechNet. Then enter the Password provided to you.

<u>Note:</u> If you require a password, one can be quickly obtained directly from the home page. Under the "login" link is "Request Login". Complete the online request illustrated below and click on "Save Request". You will be provided your login and password via email in approximately 24 hours. Don't forget to click on the "Save Request" button.

#### **Request Login**

You must provide the following information to request a login id to the system. Once you supply the necessary information, your request will be reviewed and authorized by your sponsoring league, association, or other organization.

Personal	Information
First Name:	
Last Name:	
Office / Contact Phone:	(xxx-xxx)
E-mail Address:	
Inform	nation about the municipality or other organization you represent
Municipality / Organization Name:	
Municipality / Organization State:	Select 👻
Municipality / Organization Zipcode:	



### MESSAGE BOARD

Upon logging in the first screen to be viewed is the message board. It is here that users are apprised of periodic changes to the system, provided with helpful hints or given special instructions for solving know issues related to browsers, settings, etc. If you are a member of a specific league or association, a section is available for viewing messages posted by the league or association system administrator. The screen is defaulted to the most "current" messages. Using the pull-down list, choosing "All" will let you view all the message history and view previous messages.

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### <u>NAVIGATING</u>

All system features are accessible from the main menu on the left. Clicking on any of the items will take you directly to those locations within the system.

### ENTERING YOUR GENERAL INFORMATION

#### My Account

The first area you see is your account information. In this area you control your password and your contact info. Your system generated password can be changed at anytime and as often as you choose, click on <u>Change My</u>
 <u>Password</u>. You can return to this page at any time by clicking on My Account on the left navigation bar.



- Enter the missing information into this screen and move to the next step.
- Click on the "Save Changes" button at the bottom of the page. Failing to do so will cause your information to be lost when you move to the next step.

#### **Entity Profile**

- Click on the Entity Profile link on the left navigation bar.
- This is where you enter the information about your entity. Notice that on the right side of the screen, there are help links next to some of the fields. These provide instruction on what information is intended for these fields.
- Again, enter the missing information into this screen and move to the next step.
- Don't forget to enter the detailed information at the bottom of this screen, your population, number of full time employees and operating budget. This information is used later as help in choosing the entities with which you want to compare.
- Click on "Save Changes".

### ENTERING YOUR BENEFITS INFORMATION

#### Monthly Benefits Costs and Percentages

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Technology Net	Compensation Survey System In partnership with Technology Net
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My Account Cristy Poolin Decetta	The benefits data is collected by individual benefits to make data werby exist. As you enter data, resented to save your changes that borring your changes due to session threads. As you save your data, you will return to the same page you were editing to allow you to view your changes. If your organization does not categorize benefits, you reed only ready take to be estimate the data and to be save
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• Two selection lists appear, one for the type of benefit and related benefit practices and one for the benefit category. Benefit Categories include "General" for the typical employees, "Management", "Police" and "Fire". The system allows for the need to report differences in benefit programs that are specific to these groups, most likely a retirement contribution rate. The default category is "General". First enter all benefit details under the general category, but do not repeat the process for the other categories. The "Copy



Benefits" feature from the "Select Page" list eliminates the need to re-enter data.

Select "Health" from the "Select Page" list. Where multiple benefit options are available, you are asked to enter that package which offers the greatest "benefit opportunity to the employee". Quite likely, this will be the highest cost package available to the employee. The amounts will be used to calculate the Total Compensation Value or TCV, which is illustrated in the CSS reports. (TCV= Average Actual Pay X (1+Benefit %) + Annual Benefit \$). There are help links next to the fields describing the benefit and reporting methods.

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		He *Note: The responses in this section shou	alth Premiums At represent the provides for the plan used by most empty	oyees.	
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- Completing all fields will enhance the value of the system reports.
- Various insurance options may be available, simply check off those that you offer.

Check each type of		HMO= Health Maintenance Organization
insurance offered:	HMO INDEM	INDEM= Indemnity Program, the traditional insurance package.
	PPO	PPO= Preferred Provider Organization
	POS	POS= Point of Service
	Self Ins.	SELF INS.= Self Insurance

• Click on "Save Changes".



• Scroll to the bottom of the page, from the "Select Page" list choose "Dental" and repeat the exercise for costs of **Dental**, **Vision**, **Life and Short Term/Long Term Disability Insurance**. Notice that you can indicate whether dental and other insurance elements are purchased along with the health insurance and can be reported as such. Even in such cases it is helpful to report what the premium amounts are for the benefit. However, do not duplicate the amount in the TCV field---- if already accounted for in the health insurance premium, leave the TCV field blank. Only report a TCV value when the benefit is a "stand alone" benefit.





#### General Retirement Benefits

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### General Pay Adjustments

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- <u>Cost-of-Living Adjustment</u>: If you provided an across-the-board increase which adjusted <u>both</u> range and employee actual pay (without changing their position on the steps within the range), report that % amount.
- <u>Market Based</u>: If an adjustment was made which affected <u>only the formal</u> <u>range</u>, minimum through maximum, but not the employee actual pay (resulting in the employee's pay in relationship to midpoint to decrease); indicate that percentage amount.
- <u>Merit Based</u>: If special adjustments are awarded for performance based recognition, report the average percentage increase awarded during the last year.
- <u>Step Based</u>: If annual automatic pay progression on a step plan is allowed as part of a formal pay range, report the average percentage step increase during the last year.



Cafeteria Plan / Flex Accounts

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CLEASTICLO CLEASTICLO Management	General Cafeteria Plan / Flex Accounts		Ignore entering a TCV amount on this screen if premium amounts have already been accounted for on the individual benefit screens.	
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#### TCV Summary

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- <u>TCV Summary</u>: This screen allows you to view all the benefit values that will be used in the system formulas to calculate the Total Compensation Value.
- <u>Adjusting The TCV Total</u>: There may be other benefits provided across the board to all of your employees. You can enter additional dollar amounts or percentage values as needed to account for the entire "entity-wide" package. Identify these additional benefits in the description box.



#### Leave Accrual

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Technology Net	Compensation Survey System In partnership with Technology Net	method of accrual and enter values in "Hours Per Year".
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Louist		into the remaining years of service fields. You only
	Other Leave Sick Leave (Hours Year) Accrual Conversion Buy Back Practices	need to enter new values in those years where the accrual rate changes.
	Personal Preference (Days'Year)	

- Annual Leave can be reported either as "Vacation" or "Paid Time Off" (PTO). Typically, PTO is a combination benefit which includes both vacation and sick leave. Ownership drives the difference in the two programs. Under the traditional approach the employee will own vacation time but the employer will own sick leave and will have certain administrative restrictions with regard to use and conversion.
- The narrative box is where you report some of the specifics with regard to policies that govern the use of the benefit. This box is not an unlimited text field so users are discouraged from pasting multiple pages from policy manuals into this box. Try and limit entry to approximately 300 characters.
- Additional leave options are reported on this screen; each is self explanatory. When entering practices for "Paid Holidays", chronologically list those days in the narrative box.
- Click on "Save Changes".



**Copy General Benefits** 

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Technology Net	Compensation Survey System In partnership with Technology Net		
CLEARFIELD	Copy General Benefits		
Mr.Accourt Entry Profile	Warning! This page is used to copy ALL your entries from the General benefits category to another cate Any data previously entered in the target benefits category will be overwritten and cannot be recovered.		
Decetta Alexandra A Practices	If you choose to proceed, select a target category from the list below. Then click the Copy button.		
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- Having completed entry for all benefits under the "General" category, you are now ready to copy that data into the other benefit categories.
- Open list of categories and select your new "Target Category"
- Click on the "Copy" button. The "Benefits Successfully Copied" screen will appear.

File Edit Vew Favorite	System - Microsoft Internet Explorer 5 Tools Heb 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		Repeat the copy exercise for either "management", "fire" or "police" benefit categories.	
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### ENTERING YOUR ALLOWANCES & PRACTICES INFORMATION

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Compensation Survey System           In partnership with Technology Net	
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### ENTERING DATA FOR ELECTED OFFICIALS

- Click on the Elected Officials link on the left navigation bar.
- This is where you enter the <u>the amount and basis of compensation</u> paid to your elected officials, Appointed Executives and/or Board Members. When the window opens there will be no positions listed. Following the instructions at the top of the screen, click on "Add elected officials titles". You will next see a list of titles. Some belong to cities, some to counties, others to special



districts or State government. Click in the box next to the titles for which you want to enter data and then click "Add" at the bottom of the screen.

- Once you have clicked on the "Add" link you will be returned to the main page showing the titles you selected. Clicking on a title from your list will open the data entry screen. Choose the proper basis for pay and enter the pay rate in the box provided and then check the small box next to the benefit headings for all those benefits in which the elected officers are eligible to participate.
- Click on "Save Changes".





### **ENTERING "PRIVATE ENTITIES" DATA**

This feature is very powerful and is used to enter information for surveyed entities not subscribing to the TechNet CSS or entering copyrighted/proprietary salary survey information purchased by you. You enter here data that is "private" to you. This section of the database, once you have entered it into the system, is restricted. Only you have access to this information. You create a private entity by clicking on the "Private Entities" link, select "Create Private Entity" and then enter the account and profile information as described earlier, just as you did for yourself, and enter that information as if you were that organization. When completed, click on the save button and a new item will appear in your menu bar labeled, "Login As". You are then ready to enter data and perform your job matching for that entity as if you are them by following the next set of instructions. To enter data for one of your "private entities", click on "login as" and from the pull down menu, select the entity for which you want to enter data. When selected you will notice their name in the upper left hand corner under the TechNet logo (or your association logo). Be sure to return to your parent account when finished entering that "private entity" data. You do so by clicking on "Login As" and then "Change Login", which will default you back to your account. You will know you have performed this correctly because your entity name will reappear in the upper left-hand corner.

• Click on "Save Changes".

### **BENCHMARK LISTING, THE SYSTEM'S JOB TITLE INDEX**

This is where you initially make your job matches. Click on "Benchmark Listing" in the main menu bar at the left of your screen. A window will pop-up describing the sort and search features in this screen. The following fields and buttons appear.

SEARCH FOR:	:	SORT BY:		DIRECTION:		
	(my jobs only)	Grade	•	Ascending	•	<u>S</u> earch

"Search For" gives you the ability to view titles in the system of your choosing without having to scroll the entire list of titles. You can enter a single letter or any combination of letters, i.e., if you entered "rec" <u>all titles and functional categories</u> with that sequence of letters would show up on a list, after you click on the "search" button at the far right (or strike your enter key). If you wanted to see the entire list of job titles available in the system, enter an underscore (\_) in the "search for" window and click on "search". You may also search by job ID number. Once you have called up the list of titles you can then use the other fields, "Sort By" and "Direction" to further order and manipulate the list. Click on the arrows for the pull-down lists shown above to view the selection options. Under the "sort by" list you will see Job ID, Job Title, Grade, Functional Category and Last Update Date (options for "Grade" and "Last Update Date" will not be useful until you have actually entered your matching data). A search of the series of letters "POL" produces the result below.



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When the list appears on your screen it will look like what is shown above. Clicking on "Edit" will open the data entry screen for the job title listed. Clicking on the job title opens a window containing a description of the benchmark job. Upon reviewing the job description and choosing to make a match, you may also access the data entry screen by clicking on the "Salary Data" link at the end of the job description paragraph. The "Edit" link and the "Salary Data" link take you to the same screen. The screen will have the heading "Salary Details" and identify the job title and job ID number (see sample of the screen below). This Salary Data screen has three sections:

- General Benchmark Information
- Salary & Range Information
- Benchmark Benefits Information

**Note:** You probably noticed this other search option, "my jobs only". After you have completed entering data for jobs that have been matched, you can restrict your Benchmark Listing "Search" to just those matched jobs by clicking in the "my jobs only"

box. my jobs only.



SEARCH FOR:		
	A	(my jobs only)

With just your matched jobs appearing in the "Benchmark Listing" index screen you can now effectively utilize the other sort features of "Grade" and "Last Date Updated".

### SALARY DETAILS -- ENTERING BENCHMARK DATA

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Job #1750 - P	OLICE OFFICER I		
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	General Benchm	ark Information	
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Reports to		Hours Worked per Year	2,912
Union / CBU		Union / CBU Name Pay for Performance	
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Total # Responsible for	0	Direct Reports	
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Years to Max	0	Number at Max	0
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Effective Date ("as of" date)	(mm/yyyy format)		
	Full Time	Part Time	Temporary / Seasonal
Range	Annual Salary	Hourly Rate	Hourly Rate
Minimum Rate	24,000	0.00	0.00

As you can see above, the data fields are, for the most part, self-explanatory, however, for a detailed explanation of each field you can click on the "help" link in the second paragraph. Completing this exercise for all the jobs for which you have a match then enables you to make comparisons with the rest of the entities in the system. To help you maximize the power of the program, do not hesitate to match your job with as many jobs in the system that may be functionally similar, i.e., if you have an "Equipment Operator" title you may want to match with Street Operators, Water System Maintenance Operators, Utility Maintenance Operators, and Equipment Operators.



🕙 Edit Salary Data - Mic	crosoft Internet Explorer		×
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Salary Details Job #1750 - P	OLICE OFFICER I	Of significant importance is hours "worked per year". The system defaults to 2080, but if a job is scheduled or contracted to receive pay based upon a different number of hours per year, it must be entered here.	
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	Full Time	Part Time	Temporary / Seasonal	
Range	Annual Salary	Hourly Rate	Hourly Rate	
Minimum Rate	24,000	0.00	0.00	
Maximum Rate	29,000	0.00	0.00	
Actual				
Actual Low	0	0.00	0.00	
Actual High	0	0.00	0.00	
Actual Average	0	0.00	0.00	
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#### Salary & Range Information

- Post the "Effective Date" for the salary details. This date is likely to be a date that coincides with a changing fiscal year/budget year. It may also be a date that is triggered by an agreement or contract for periodic cost-of-living increases.
- "Range" is the formal minimum and maximum on a pay plan or grade and step scale.
- "Actual" the lowest, highest and average for all employees in your organization currently occupying the benchmark job. Report under "Number of Incumbents" how many employees currently occupy the job.



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Explanation of Benefits "Benefits Adjustments" can be made either as a monthly dollar amount or as a percentage, or both. Benefits that are unique to the job may be reported here, i.e., you may have a car allowance for a department head so you would enter that \$ value (\$300) and you may also contribute to an annuity an additional 2%.	

#### **Benchmark Benefits Information**

The system automatically defaults to the "General" benefit category. If all your jobs receive exactly the same benefits, there is no need to change the category at this screen. However, if benefits are different, you must change the benefit category for the job. In order for the TCV to be accurately calculated in the reports, the proper "Benefits Category" must be designated on this screen. If entered here, the "Benefits Adjustments" will be included in the TCV calculation for the position. If these fields are utilized you also need to add an explanation in the "Explanation of Benefits" box.



**Helpful Hint:** Removing the "**√**" next to EDIT DATA SCREEN (my jobs only) and then performing a search will access the entire benchmark index as if in the "Benchmark Listing". You can then enter data in the 🔾 Back + 🜍 - 😠 📓 🐔 🔎 Search 👷 Parantes 🤣 🎯 - 🌄 🔛 + 🔜 🔛 🦓 spreadsheet format, save changes and have a new job added to "my jobs only". Compensation Survey System To return to your jobs, click back on the In partnership with Technology Net "my jobs only" box and make the search box "blank". Click on search. Salary Data Spreadsheet Help Accending my inter only Search Helpful Hint: Sorting this list by pay grade will put all jobs valued the same in consecutive order so making changes to range minimums and maximums is a simple cut & paste exercise.

### Editing Data From The Salary Data Spreadsheet

- This screen defaults to "all my jobs". Those jobs for which you have entered matching data. Changes can be made quickly in this screen which are automatically saved to the Salary Details screen.
- From here you may review, edit, and update what you have input into the CSS for the positions in your organization. You may also enter data for the first time from this screen by not selecting the "my jobs only" box and using search criteria specific to your area of interest. You may even search using the underscore "\_" and view all titles in the system.
- You can make changes directly in this screen for any range minimum; range maximum, actual low, actual high, actual average, pay grade and number of incumbents. Be sure to click on the "Save Changes" button at the bottom of the screen. Once saved, the "Last Updated" date will change (you may have to refresh your screen).
- As is the case at all screens, Microsoft features, i.e., cut, copy, paste, etc. are functional here, making changes to jobs valued the same easily and quickly completed.
- The "Sort By" and "Direction" filters gives added functionality and power to this screen. For example if you searched using the underscore, bringing up all system job titles, then chose "last updated date" from the "Sort By" menu and then selected "Descending" from the Direction menu, the result would be a list of jobs beginning with all titles with which you have entered data, followed by all the rest of the job titles in the system.



- Clicking on any listed Job Title will take you to a description of that job, just as when you clicked on the title while in the "Benchmark Listing" screen.
- The Details links on the right of the screen will take you to the "Salary Details" template area where you previously entering that data. You may update from either the "Edit Data" screen or the "Salary Details" screen.
- Again, make changes here to reflect what has changed in the past 12 months. In the future you may make changes as they occur, thus assuring the most up-to-date information.
- Click on "Save Changes".
- If you need to update your wage information in the system, and the adjustment is an across-the-board change; simply email TechNet Support at <u>Help@comp-survey.com</u>. Specify in the email the percent (%) or dollar (\$) adjustment that should be applied to the reported ranges and your wage data can be up-to-date (usually within 24 hours). If there is an additional amount that should be applied to the actual low, high and average (a short cut to reflect the average merit, step or performance based adjustments give to employees) specify that amount as well.

### **Reports – Designating Comparative Criteria**

#### Setting Up Your Groups

With your job matches identified and your data entered, there are only three things you do in the system: 1- Tell the system which jobs you want to include in a reportaccomplished by creating "Allowance Groups" or "Benchmark Groups"; 2- Tell the system with which entities you want to compare- accomplished by creating "Entity Groups"; and 3- run a report, accomplished simply by selecting the report option you desire from the pull down menu in the reports screen.

#### Creating Allowance Groups

- Click on the Allowance Groups link on the left navigation bar.
- This is the area where you set up your "allowance groups", or the allowance and practices that you wish to compare against other governments.
- To create an allowance group, you click on the Create New Group link below "no groups have been created" (you get this message if it is your first time setting up an allowance group).
- You select the name of your group by entering a name in the field next to Group Name. For example, you may want to compare "Uniform Allowances".
- Type "Uniform Allowances" into the field and click Save.
- It will inform you that there are no allowances in this group.
- To choose the uniform allowance, click on Add to group.
- You can then select from a list of allowances and practices.
- Click on the box next to "Uniform Allowance" or boxes if you decide you are interested in more than one; then scroll to the bottom of the page and click on Add.
- You will now see a listing for the allowance just created. To the right, you will notice 2 links. Remove will delete the allowance group. Desc (description)



allows you to view the description for this allowance. If you wanted to add additional allowances or practices to this group, you would do so by clicking on the Add to group at the bottom of the list and following the same procedures for selecting allowances or practices to be included.

- Typically, you may want to limit each group to just one allowance or practice which will produce a specific report for a single area of interest.
- Once groups are created and you click on "Allowance Groups" from the main menu, your group list will appear. You can manage your groups by clicking on "Edit" if you simply want to change the group or "Delete Group" if it has served its purpose.
- Click on "Save Changes".

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#### **Creating Benchmark Groups**

- Click on the Benchmark Groups link on the left navigation bar.
- This is the area where you set up your "benchmark groups", or the job titles that you wish to compare against other entities.
- To create a benchmark group, you click on the Create New Group link on the bottom of the screen.
- You select the name of your group by entering a name in the field next to Group Name. For example, you may want to compare jobs for Fire Departments.
- Type "Fire Department" into the field and click Save.
- You will be informed that there are no benchmark titles in this group.
- To choose the positions you would like to compare within a Fire Department, click on Add to group.
- You can then select from a list of job positions by using the Functional Categories, a list of existing categories, or by entering a word in the "Title



Containing" filter window, which will search for all job listings with that word or combination of letters in the job title. The more letters in this search field limits the search results.

- Click on the drop down arrow next to Functional Category. Then scroll down in the drop down box, click on Public Safety / Emergency Response, and click on Search.
- This will give you a list of job titles that you can select for your benchmark group.
- Click on the boxes next to all job titles beginning with the word "Fire". Then scroll to the bottom of the page and click on Add.
- You will now see a listing of the job titles in your benchmark group for Fire Department Positions. To the right, you will notice 3 links. Remove will delete a job title from the list. Desc allows you to view the job description for this title. Salary Data allows you to enter your data for this position, and to provide your title for this position within your organization. In order for the report features to be fully reviewed, you will need to have your data entered into the salary range and actual fields.
- If you want to add job titles to your group, you would do so by clicking on the Add to group at the bottom of the list and following the same procedures for selecting job titles to be included.
- Click on "Save Changes".











#### **Creating Entity Groups**

- Click on the Entity Groups link on the left navigation bar.
- This is the area where you set up your "entity groups", or the entities that you would like to compare against. The steps are very similar to setting up your benchmark groups.
- Click on the Create New Group link on the bottom of the screen.
- You select the name of your group by entering a name in the window next to Group Name. For our example, you want to compare against "Local Market" or trendsetters, or you may give it the same name you used to name your benchmark group.
- Enter your chosen entity group name into the window and click Save.
- You will be informed that there are no entities in this group.
- To choose the entities you would like to compare against, click on Add to group.
- You now use the drop down menus to choose the entities you want in the group. For our example, if you are looking for cities in Utah. Click on "Utah" in the Entities in a selected state drop down, and then "City, Town, State, Special District, etc." from the Entities of selected type drop down. Then click on Search.
- This takes you to a list of the participating entities, districts, cities and towns from which you may select, along with population, employee count, and budget info for each.
- Click on the box next to a few of the entities with data entered in the system and then click on the Add button at the bottom of the list.



- You will now see a listing of the localities in your entity group for the selected entities, their contact person's phone number, email address and the entity website address. You would use the Remove link on the right side of the screen to delete an entity from the group.
- If you want to add governments to your group, you would do so by clicking on the Add to group at the bottom of the list and following the same procedures for selecting governments to add.
- Click on "Save Changes".

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### **GENERATING REPORTS**

#### <u>Reports</u>

- Click on the "Reports" link on the left navigation bar.
- Generating the report is easy. Simply use the drop down bars to select the Entity Group and the Benchmark Group that you'd like to compare against.
- In the Entity Group drop down, select the name of the entity group you wish to include in the report. Then, in the Benchmark Group drop down, select the name of the Benchmark Group.
- Use the Report drop down box to select the type of report you'd like to see created. Then click on the Run Report button on the bottom.
- Your report will be automatically generated.
- Clicking on the "X" in the upper right corner will close the report, but not close the browser. You may also minimize the report and then run a second report and view them alternately to see the differences. This is especially useful if you are not sure whether you want to include a particular entity in the report. By creating an entity group including all entities of interest and then a second entity group leaving out certain entities you can immediately view the impact of those entities on the average salary in the report.

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**Elected Official Report** 

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### **Other Reports**

As in the sample reports, each report will have "Report Sorting Criteria". If you have trouble generating the desired report send an email to <u>Help@comp-survey.com</u> or call Mike Swallow at 801-269-8977 or Ken Topham at 801-230-3692.





• Simply click on the Log Off link on the left navigation bar to end your session.