

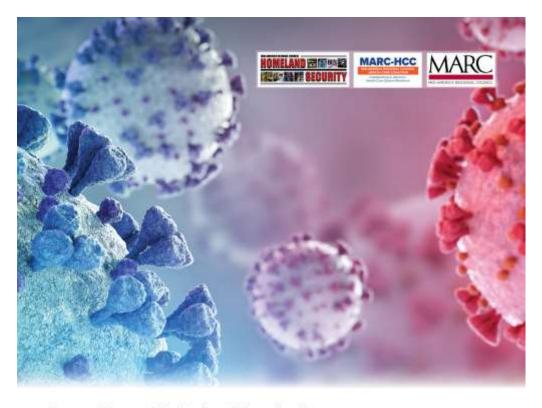
#### **COVID-19 REGIONAL COORDINATION**

#### **MARC Board of Directors**

### Greater Kansas City Regional Coordination COVID-19 Response

After-Action Report / Improvement Plan

**September 27, 2022** 



**Greater Kansas City Regional Coordination** 

#### **COVID-19 RESPONSE**

After-Action Report | August 2022

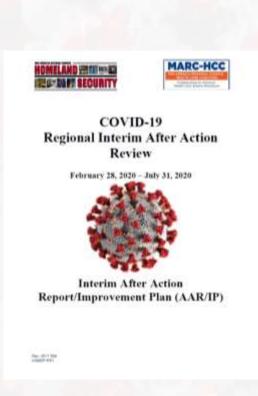


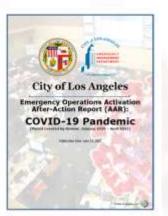
### What is an AAR-IP?

 Purpose – Identify strengths and areas for improvement

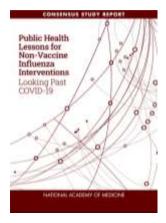
Focus on regional response

 Builds on the Interim AAR

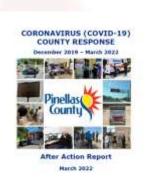


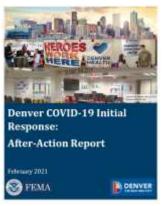














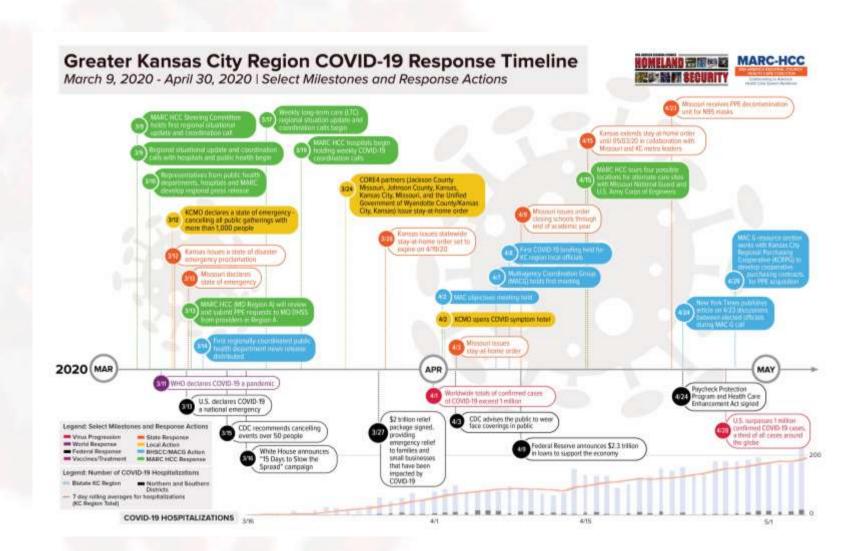






## Methodology

- Surveys developed and distributed
- Information gathering
- City managers focus group
- Information/data analyzed, and themes identified



## **AAR-IP Review Process**

 Survey results and analysis shared with the MAC-S teams

- Meetings with MAC groups / MAC G Objectives
  - Operational Coordination
  - Common Operating Picture
  - Resource Support
  - Public Information
  - Recovery

#### **MAC Group Objectives**

for COVID-19 Response

OPERATIONAL COORDINATION: Enable cross-jurisdictional and cross-agency (public sector, private sector and non-government sector) situational awareness, information sharing and resource support through maintaining the Multi-Agency Coordination System (MAC-S) to address COVID-19 response and recovery operations.

COMMON OPERATING PICTURE: Collect, analyze and collaborate information to create a regional common operating picture via multiple platforms, such as daily and weekly conference calls, emails, written documents and web-based information (jurisdictional dashboards, eICS, EMResource, WebEOC, PrepareMetroKC and other mediums).

RESOURCE SUPPORT: Support public health agencies across the region to contain and control the spread of COVID-19 by helping to provide access to PPE, medical services, testing, contact tracing, support services for isolation and quarantine, volunteer resources, vaccination, etc.

PUBLIC INFORMATION: Develop and share information designed to enhance the public's response to COVID-19 recognizing that many individuals and businesses operate in different jurisdictions on a daily basis. Provide analysis of public feedback and disseminate information through the Public Health Risk Communicators and the Regional Association of Public Information Officers.

**RECOVERY:** Convene and coordinate stakeholder organizations to address the needs in the economic, housing, social services, health services and other sectors impacted by the COVID-19 pandemic and apply available resources from across the region to mitigate the threat and accelerate the recovery process.

## **AAR-IP Review Process**

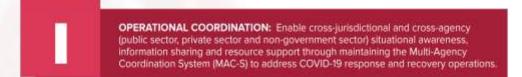
#### • Reviews:

- MAC-S Planning Section Review
- MARC HCC August 22, 2022
- RHSCC August 31, 2022
- 49 Strengths

29 Areas for Improvement

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for COVID-19 Response



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# **Operational Coordination**

## Strength

Formation of MAC G

## **Area for Improvement**

 Forum where elected & appointed officials can openly and honestly communicate



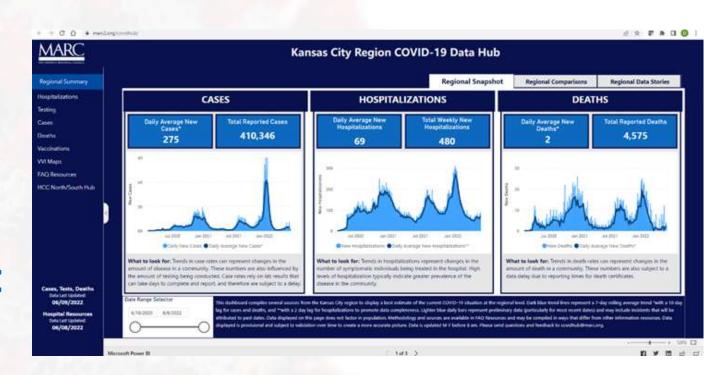
## **Common Operating Picture**

### Strength

 Products developed to share information / common operating picture

## **Area for Improvement**

 Pre-event agreements to allow access to hospital data



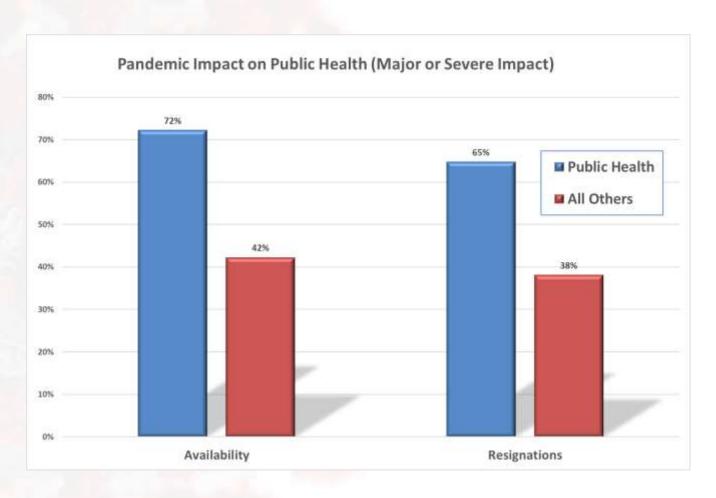
## **Resource Support & Coordination**

## Strength

 Development of Cooperative Purchase Agreements for PPE

## **Area for Improvement**

 Advocate for more investment in public health infrastructure to immediately respond to epidemics, pandemics, and other public health emergencies



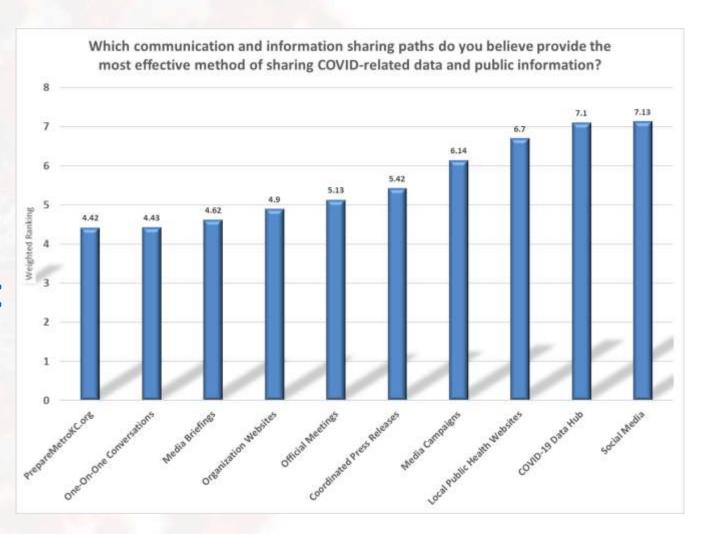
# Public Information and Messaging

## Strength

- Preexisting public information groups
  - RAPIO and Public Health Risk Communicators

## **Area for Improvement**

 Stronger policy coordination to allow unified messaging



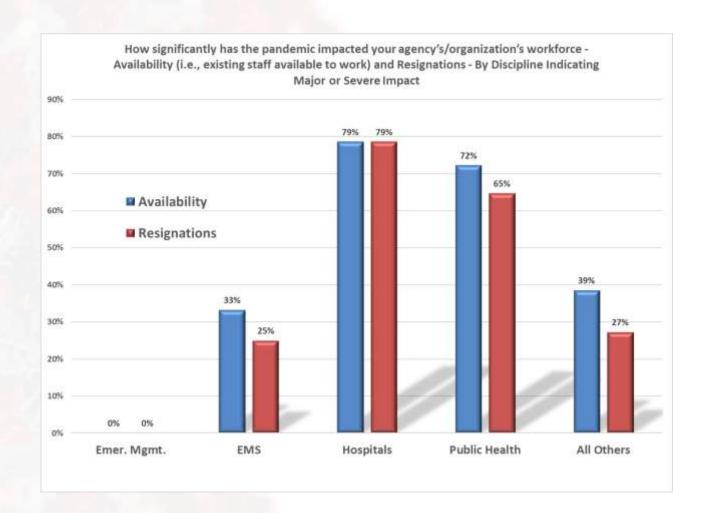
## Recovery

### Strength

- KC Regional COVID-19 Response & Recovery Fund
  - Helped to address the needs of vulnerable communities.

## **Area for Improvement**

 Continue to support and promote mental health and workforce resilience



## RHSCC Committee Responsibilities

- 29 Areas for Improvement Assigned
- Subcommittees to Address
   AFIs Report Status to
   RHSCC

