



***Public Safety Communications Board Meeting***  
**October 26, 2022**  
**Meeting Summary**

**Agencies Present:**

Gordon Abraham, Pleasant Valley Police Department (online)  
Anthony Avery, Platte County Sheriff's Office  
Jim Bagley, North Kansas City Police Department (online)  
Maria Beauchamp, Cass County Emergency Services Board (online)  
Scott Boden, Johnson County Kansas Sheriff's Office (online)  
Richard Carrizzo, Southern Platte Fire Protection District  
Amanda Collins, Ray County 911 (online)  
Greg Damron, Leawood Police Department (online)  
Kim Davis, Ray County 911 (online)  
Wendy Dedeke, Leavenworth Sheriff's Department (online)  
Nathan Dougan, Kansas City Missouri Fire Department (online)  
Rick Gisolf, Johnson County Emergency Communications Center  
Henry Horn, Overland Park Police Department  
Steve Hoskins, Kansas City Missouri Police Department  
Eric Houston, Overland Park Police Department  
Worth Hunsinger, Johnson County Emergency Communications Center  
Jeanie Lauer, Jackson County (online)  
Steve Mailand, Johnson County Kansas Sheriff's Office (online)  
Matt May, Wyandotte County Emergency Management (online)  
Travis Meats, Shawnee Police Department (online)  
Kate Neal-Dorsey, Johnson County Emergency Communications Center (online)  
Kim Pruett, Atchison County Communications Center (online)  
Jamie Taylor, Lee's Summit Police Department (online)  
Maury Thompson, Johnson County Manager's Office  
David Tucker, Lee's Summit Fire Department  
Mark Whelan, Miami County Kansas Sheriff's Office (online)

**MARC Staff:** Hassan Al-Rubaie, Chris Allen Hunter, Doug Bennett (online), Ben Clark (online), Saralyn Hayes, Pam Opoka (online), Lauren Palmer, Nikki Thomas, Jason White, (online), Eric Winebrenner

**1. Call to Order and Introductions**

- Roll call was done by Winebrenner and the meeting called to order by Maury Thompson.

**2. Approval of August 31, 2022, Meeting Summary**

*Richard Carrizzo made a motion to approve the August 31 summary. This was seconded by Eric Houston (with the correction to remove Don Ward who was not present). This was approved with no opposition.*

**3. 911 Legislation Update – Jason White**  
**Federal**

- Nothing new. The sale of Spectrum is a moving target.

#### State

##### **Kansas 911 Coordinating Council**

- Winebrenner shared that Henry Horn is this Board's representative. Horn reported that the Council had not met yet.

##### **Missouri 911 Service Board Report**

- The Board received \$18 million in ARPA funds, but the 50 % match requirement is holding things up. This funding was assigned to the Department of Public Safety, but oversight was given to the Office of Administration.
- AED registration – State signed an agreement with PulsePoint, and training is available for PSAPs.
- The Board is recruiting for a position that would work on marketing materials for recruiting telecommunicators and assist the top candidates in identifying the PSAPs in their areas.

#### Local

- No report.

#### **4. Public Safety Program Updates**

##### **Training– Pam Opoka**

- Online – Talent Learning Management System (Talent LMS) – In production on the 40-hour Basic, and just completed four modules. She gave a special thank you to the KCPD for allowing their space to be used for filming. The hope is to launch this in January 2023. In the meantime, PowerPhone is still being utilized for this training, and will be open to telecommunicators through the month of December.
- CTO training will be October 31.
- Supervisor class is going on now.
- Waiting for the final 2023 budget approval to move forward with the 2023 instructor contracts.
- PowerPhone will no longer be available to download your certificate after January 1, 2023. We will be moving to Virtual Academy once the 2023 budget has been approved.

##### In-person Training

- CIT for telecommunicators is being hosted by Lee's Summit Police Department in November. As of now, there are 50 enrolled.
- Because of the upcoming NFL draft and World Cup Series that Kansas City will be hosting, work is being done with the Missouri statewide interoperable coordinator to schedule COML, COMT and other tactical dispatcher trainings. Steve Hoskins is our point person for this. Hoskins added that work is being done with CISA on this endeavor.

##### Peer Support

- Commanders will be in Dallas, TX this weekend presenting two separate times at the National Conference on Law Enforcement.
- They are also hoping to present at the International Fire Chiefs conference that will be held in Kansas City in 2023.

##### **Technical Services – Hassan Al-Rubaie**

##### Callback Circuit Update/Survey

- He provided the history on the circuits noting that this had been done to enable long-distance callbacks. There have been several issues this year with these circuits. A survey will be sent out to gauge if they are still needed. Carrizzo asked if all the circuits had to be cutoff or if just partial circuits. Per Al-Rubaie, that decision would be up to this committee.

##### Selective Router Upgrade

- Staff is having call meetings with Motorola once a week. All the cross connects are completed and work is being done on the final programming. There are two carriers (AT&T & Lumen) that still need to provide some information. It looks like this project will not be completed until quarter 1 of 2023.

##### Hardware Refresh

- These have been completed except for Platte County's backup and Ft. Leavenworth. Work is being done on getting connectivity in Platte County now and Ft. Leavenworth's equipment is being held until they go back into their space.
- Next year, this will be done all over again for nine sites and a total of 52 workstations.

##### Motorola Citizen Input

- This is still on the docket, but there is a need to do upgrading beforehand. This will be done in 2023. Once it is live at Johnson County, notifications will be sent out so you can set up a time to go view it. This will now be considered for the 2024 budget.

### **Database/Mapping – Saralyn Hayes**

#### AED Project

- Right now, Kansas City maintains their own AED listing while MARC maintains the rest of the regions on an Excel spreadsheet. The Missouri State Board has contracted with PulsePoint to maintain the AED registry. Work is being done on how and what will be transferred into PulsePoint. Kansas is also interested in going to PulsePoint.
- Very Large Query (VLQ)
- A continuous decrease in landline database records has been occurring which means counties with surcharges are receiving less.
- The annual database audit is still ongoing in which phone providers are requested to compare their in-house customer records to the 911 database. Last year, there were over 140,000 discrepancies, but this year, the database team only had 1,600 discrepancies to correct. A few companies requested an extension to the deadline.
- Over the summer, the database/mapping team had meetings with counties to share database and mapping information and about NextGen911.

#### Dish Wireless

- This is live in our region. Dish had said that it would show on the call as DISHW, but it is showing up as DISH- because they changed it to Dish-w, and the system only allows five characters. Hayes noted that a Training Tip Tuesday had been sent out with DISHW before it was learned that a dash had been included.

#### Tier II Hazard Data

- This has been done for KS & MO and in the next week or two this data will be pushed out to the dispatchers.

#### Aerial Imagery

- A map was shared on the screen while Hayes outlined what was represented on it and explained about the flyover(s) that were done to get this information. MARC's GIS group will stitch all the information together and then it will be pushed out to the dispatchers after the first of the year.

### **5. Transfer Ownership of Cass County Circuits – Hassan Al-Rubaie/Eric Winebrenner**

- Winebrenner said there are point-to-point (PTP) links across the region that are old and one of these links is connected to Cass County. There have been discussions with Motorola on the radio side about their need for the links to move forward with agency radio upgrades. He noted that the region would still have the Fire connection. This group is being asked for approval to transfer ownership of Cass County's link to them. Al-Rubaie outlined the link connections and why Cass County would still need this linkage. He also shared that the removed links would be replaced with leased ethernet circuits for the other links. Cass County's Service Board has approved taking responsibility for these links should this Board approve the transfer of ownership. Marie Beauchamp added that for Cass County to complete their microwave and MPLS project with Motorola, they must utilize these links for equipment.

*Tony Avery made a motion to approve the transfer ownership of these circuits to Cass County. This was seconded by Richard Carrizzo. It was approved with no opposition.*

- ❖ *Al-Rubaie said that if anyone is in discussions with Motorola about radio upgrades and is being told that it requires MARC resources, you need to contact MARC staff **before you sign or make any purchases.***

### **6. Linn County Update – Hassan Al-Rubaie**

- The trunks cannot be done the way it was previously discussed. So, we went back to Lumen and asked them to deliver traditional CAMA trunks and ALI circuits to this facility. Lumen shared that the company that handles this side of the state is called BrightSpeed. Orders have been placed and the last received deliver date is tomorrow. Back-end equipment has been installed and the front room equipment should be in by next Tuesday.
- A contract was executed with KFN to do the second connection.
- Linn needed to be out of their existing facility by the end of the month, but Al-Rubaie is not sure this will happen.

- Winebrenner noted that Linn County is included in the 2023 budget, but we will not start billing them until they are operational.

#### **7. Motorola 911 NGCS (Router Upgrade) Contract Approval – Eric Winebrenner**

- Our new routers, which are version #1, will have one year of maintenance with Commenco once they go live. Then, we will have to go with Motorola for software support. Motorola is no longer supporting version #1. So, we will need to go to version #2 routers for our routers to be supported. A pricing model for this was shared on the screen. These routers will provide location services which get us geospatial routing about two or three years earlier than we expected and gets us to NextGen 911 requirements. Winebrenner described the difference between what we have now and geospatial call routing. He noted that geospatial will provide the caller's location immediately upon the call delivery. The total cost for the five-year agreement with Motorola and equipment upgrade would be \$8 million with \$1.7 of this being equipment. The refund which Motorola owed us has been received and will be used to offset the 2023 budget, which will bring our 2023 budget to a 10% increase.
- He shared that we will be applying for the ARPA grant funding which, if received, would be used to reduce the equipment purchase cost. He added that the State is interested in connecting our region with Springfield. So, he believes we have a good chance at receiving an ARPA grant.
- There was a discussion.

*Tony Avery made a motion to approve Motorola 911 NGCS (router upgrade) contract. The motion was seconded by Eric Houston. It was approved with no opposition.*

#### **8. 2023 Regional Budget and Work Plan Approval – Eric Winebrenner**

- He shared that there were no changes in the overview that had been shared at the previous meeting other than the refund from Motorola.
- The 2023 regional 911 budget overview was shared on the screen. Winebrenner outlined everything that was being proposed in this budget.

*Richard Carrizzo made a motion to approve the 2023 Regional 911 Budget and Work Plan. The motion was seconded by Eric Houston. It was approved with no opposition.*

#### **9. 988 Mental Health Crisis Lifeline Update – Nikki Thomas/Kate Dorsey/Eric Winebrenner/Lauren Palmer**

- Thomas shared that MARC had received a request from Johnson County Emergency Communications Center to provide headsets for 988 staff that may be residing in dispatch. Thomas shared with Johnson County that this would be considered a cost-shared request and would require approval by this Board. Winebrenner shared that having 988 in the PSAPs answering 988 calls is the best way he believes this could be done, but they are wanting to use equipment purchased and/or provided for 911. He noted that the Missouri side is not looking to do this, and that CommCare had shared that most of their employees work from home and would probably quit if they were required to go into the office.

Neal-Dorsey shared background information on how 988 staff coming into their Center came about. She outlined their phase 1 plan for incorporating 988 staff into their PSAP and noted that was the reason for this request. There was a lot of discussion around their request. Thomas asked how many positions this would be for and if the request was for new positions. It is for four positions and Worth shared that it would be for existing positions. Boden added that they would be using the regional police backup position so at some point, they would need them replaced or need to find a place for the police backup. Neal-Dorsey said a meeting is planned for next week that may provide the answers that are needed. Al-Rubaie said there would not be any location information on the 988 calls.

Houston asked if 988 had a funding mechanism? Winebrenner believes the state of Kansas received \$10 million for 988, but he did not know how it would be dispersed. Houston shared that possible 988 could cost share with this body. There was more discussion.

*Richard Carrizzo made a motion to table this discussion until more information was available. Picking this up again in the January meeting. The motion was seconded by Tony Avery. It was approved with no opposition.*

## 10. Other Business

- Winebrenner shared that today would be Maury Thompson last meeting since he had accepted a new position in Arizona. Appreciation for his work with this committee, other committees and the region was shared.
  - Avery provided kudos to the 911techs for the transitioning of their agency's equipment to a temporary location and then back to their permanent space. Platte's phone system will be transitioned next week, and that information will be provided to MARC staff.
  - Al-Rubaie reminded everyone to let MARC staff know about any upgrades their agency is going to make. Winebrenner added **not** to sign anything before MARC had a chance to review your plans.
- Adjournment - With no further discussion, the meeting was adjourned.

### **2023 Meeting Dates:**

- January 25
- April 26
- July 26
- October 25