

# Public Safety Communications Board Meeting July 30, 2025 (Hybrid) Meeting Summary

1) Call to Order – Kris Turnbow called the meeting to order. Self-introductions were done.

# 2) Public Safety Communications Board Changes and New Members – Eric Winebrenner

Winebrenner welcomed two new members to the Board. Kirk Lair, Central Jackson County Fire Protection District who was appointed by the Metro Fire Chiefs to fill one of their seats along with Chief Mike Snider. Deb Cooper, Johnson County Kansas Sheriff's Office who will be representing Paul Haynes.

# 3) Board Voting Member Roll Call – Eric Winebrenner

Eric Winebrenner performed a roll call of those online.

# 4) Action Item: Approval of April 30, 2025, meeting summary

Mike Daniels moved to approve the April 30, 2025, meeting summary. Zach Cobb seconded this. Motion was approved with no opposition.

#### 5) Update Item: Regional 911 System Quarterly Financial Review – Andrew Molloy

- A PowerPoint was shared which he noted showed the projects for the regional 911 system through June of fiscal year 2025. He noted that this would also tie into the budget overview Winebrenner would share later.
- The program reserve has increased from around \$10.7 at the beginning of the year to \$10.8 as of June 30. This is an approximately \$150,000 increase which is equivalent to twelve and half months of fiscal 2025 budget expenditures which is within the fund balance's targeted range.
- To date, there have been softer expenditures than budgeted due to time related category expenditures for equipment, GIS, and tower maintenance. It is really not known when work will happen for these.
- MARC has allocated \$119,000 of interest earnings in 2025 to the 911 program through June. Which is roughly \$238,000 annualized and in line with expectations. This interest allocation represents approximately 80% of the increases for the year. If you are looking at this just through a fund balance, our finance group focuses a lot on the cash bases worth of reserves. However, accounts receivable increased through June to about \$508,000. This is nothing to be concerned about but there is kind of an adverse flow of the collection.
- The finances are strong, and the expenditure is largely tracking in line with our expectations.

Winebrenner shared that Molley would be leaving MARC, and he thanked him for all of his work with building our Public Safety fund balance model. He put in a lot of work building this and letting us know exactly what was in our funds.

# 6) Update Items: 911 Legislation Update – Eric Winebrenner Missouri

- Their legislative session has ended. SB 271 passed which is a Wayfair (user taxes) tax. This will affect Ray and Cass counties in our region. It will allow these 911 districts to accept internet sales taxes on items sold in their counties. Prior to this vote, the counties were collecting these funds, but they were not necessarily going to the 911 board because there was no state law that required these funds to go to the Board. This bill will correct that, and the funds collected will now go to the 911 Board.
- SB 71 passed which creates the public safety recruitment and retention act to provide free college tuition for public safety personnel and their legal dependents. It is not funded at this point, but maybe it will be funded in future budgets.

• Saralyn Hayes shared that a recent AED law was passed. This is regarding AEDs in schools. For the 2026-2027 school year, the law states that AEDs must be available during the daytime hours and they must be registered.

Last year, Missouri transitioned over to PulsePoint which is a free AED registration website. Staff have been contacted from three different schools' districts about registering their AEDs. They are being directed to PulsePoint. Anyone that needs assistance, can contact her and she would be happy to guide or help them in any way she can. Every PSAP, Law Enforcement, Fire, and EMS has a contact built into PulsePoint. If you have changes or you want access to PulsePoint, contact Hayes (<a href="mailto:shayes@marc.org">shayes@marc.org</a>) and she will be happy to get you set up.

#### 911 Service Board

- Do not expect any new grants for a year to 18 months. They are working to reconcile the ones which they have now. They also do not have any more funds.
- They are starting to collect data on EMD usage to find out who does it and who does it well. They are creating a committee to engage in how to move EMD forward across the state.
- Their survey has been sent out. MARC has also sent all of the information related to our Missouri PSAPs needed to complete this survey. We <u>need</u> our PSAPs to complete the survey and send it back to the state. This survey is one of the items they look at for grant funding. If you have not completed the survey, you are not eligible for grant funding.

#### Kansas 911 Service Board - Eric Winebrenner/Mike Daniels

- They officially became the Kansas 911 Board on July 1.
- They put out a grant for indoor mapping and received \$2 million from the general fund to establish this. Applications are open for the Kansas PSAPs which requires you to work in conjunction with the building you want mapped. The priorities are schools, medical, and convention facilities. Realistically, you need to collaborate with a school to get the grant. There is an RFP out now that should be back September 1. This will establish the company list that you could use to supply this service. This is not a normal grant. With this one, you do not get any money, but you send the bill from the company that did the work to the Board to pay. This will be rolled out in two phases. With the first applications/grants that come in they are going to try to spend a million dollars and see where they are after they get some of the work done. Then, give out the other million. There will need to be an MOU with the school (are entity) you are working with.

Winebrenner asked if anyone that received a grant to collaborate with our MARC staff to make sure that their mapping works with the MARC software. Daniels added that you should get several ones for this to work: the school district, your PSAP GIS if you have them for the city or your organization and then, it has to collaborate with MARC. You have to get all of these people together to push this project forward. Gisolf was asked if there was a list of companies that did this work and there is not a list yet.

Winebrenner said that GeoComm is our map provider, and they might be one of the vendors in the RFP. Saralyn Hayes confirmed GeoComm as being one of the RFP vendors. They have shown Hayes a demo of how this is integrated into our GeoComm maps. It is a simple toggle on and off. She noted that right now, she did not know of any CAD maps that were integrated in, but she believes there is more to come.

• Winebrenner said that MARC staff had been made aware of some legislation next year dealing with emergency medical dispatch in Kansas. There was a meeting with some of the Kansas PSAP folks and since that time, a committee has been formed with Rick Gisolf and Mark Whelan from our region participating in it. Gisolf shared that this was an exploratory committee to see what our experiences were with Miami County transferring their calls to Johnson County. Their first meeting will be August 6. The American Heart Association will also be there to talk about points of Telecommunicator CPR (TCPR). The original discussion was that they were looking to make every PSAP do emergency medical dispatch. Lots of police PSAPs do not do medical dispatching. So, we will have to see where this leads.

#### Nationally

• There is nothing other than the sale of spectrum potentially funding some NextGen 911 upgrades was instead used in the One Big Beautiful Bill for tax cuts.

#### 7) Update: World Cup Preparation – Chris Maiers

The big thing that is being done with the MARC is the communications exercises. This is kind of a capstone to what was initially dubbed phase I of communication training and exercising.

- There has been a Comm Technician course
- Tactical Dispatcher course
- Incident Communications Managers course
- October 2024 there was a COML course
- The August COMMEX exercise is designed to assist attendees with a chance to exercise their skills and get their workbooks signed off on and ultimately being credentialed in these positions. With the situation across the country, a lot of credentialing legacy personnel are starting to retire. This exercise will also give people an opportunity to exercise some things in preparation for the World Cup. Signups are still out there and positions still available.

The COMMEX exercise is going to be focused on a FIFA scenario. Doing it so that most of the exercise is focused around a SIMCELL dispatch type of delivery for the injections. So, it is not necessarily going to be standard exercise. There will be a controller seated next to a trainee and the controller will do all of the injections. Some of these will be nature injects which will add some realism to them.

This is scheduled for August 26 - 27 at Children's Mercy Park with its set up on the 25th. So, unless you are bringing a vehicle or something you will not need to be there for the setup date.

There will be a large number of CISA personnel coming in to help support from the regional and emergency communications division headquarters office. There has been a tremendous amount of support from the KC MARC and associated members and the states of Kansas and Missouri. Things are coming together. Everyone deserves a tip of the hat for their hard work and due diligence.

- There is other ongoing work for World Cup preparations as well with respect to assessment and additional exercises. There is possibly another exercise coming up in October that will look at several scenarios that may play out from a physical security standpoint during World Cup operations.
- Nationally, with the other cities, there are questions on when the Spectrum portals will be opened for reservations on key things that are needed to operate. The Spectrum portal should open sometime towards the end of this year or beginning of next year. Here you can go in and register the frequencies that are associated with your Public Safety systems and get them in the books, so they get priority. Spectrum will be important during the World Cup and robust communications plans will be necessary. Once the portal opens, he will pass that information on to this group for their use.

# 8) Action Item: KCPD Vesta 911 - Command Central Aware Integration - Eric Winebrenner

• MARC received a request from KCPD regarding their command central aware integration which is their Motorola CAD project. They have also installed Motorola CAD into their real time crime center. To maximize the use of this equipment, they need additional data from the 911 system that has never been provided before. Al-Rubaie is in communication with Motorola regarding exactly what data they need and the equipment. Winebrenner shared that if there should be any associated cost, KCPD would be required to cover them Greg Williams outlined how this system will function. Al-Rubaie added more details and noted that he has some questions regarding the whitelist which he had received. Williams said that Motorola would give the final say regarding what is on the whitelist to Al-Rubaie.

The Public Safety Users Committee is recommending that the Board approve providing what Kansas City Missouri Police Department (KCPD) needed with the caveat that if there are any fees associated, KCPD would pay them.

Mike Daniels moved to approve for MARC to send 911 data to the cloud through Motorola for KCPD's use. With Hassan Al-Rubaie being given the authority to approve or disapprove the whitelist and technology. If there is any cost associated with this, it would be paid by KCPD. George Sims seconded this. It was approved with no opposition

# 9) Update Item: RapidSOS Contract – Eric Winebrenner/Hassan Al-Rubaie

• Winebrenner shared that at the last Board meeting, there was a demo of RapidSOS software that would sit on agencies CAD system. It is transcription/translation software with the ability for video. The video is where a dispatcher could send a link to the caller's phone, and the caller could click the link to turn on their phone camera and share video with the dispatcher. This solution was being reviewed to aid in potential language issues that may arise out of the World Cup along with another translation provider. This was previously discussed by this Board, and it was decided to see what the cost would be and how that would affect the budget.

A cost associated with this system was received. It came in at \$327,000 annually based on concurrent usage for the region. With the model we shared, basically, half of the region could use it at one time. This amount has been built into the 2026 budget. Additionally, and in a way to jump start this, MARC has talked to RapidSOS about piloting this online with four PSAPs this year. The cost for these four PSAPs is \$25,500, which would be absorbed in this year's budget if the Board approves it. The reason for the jumpstart is it allows us to get this started and a tutorial of the system. Should the Board decide later to continue this for the entire region, the cost would be the \$327,000 which he shared earlier and is built into the 2026 budget.

With installation in two agencies this year at a cost of \$25,500, it would allow us to start learning more about this system. Winebrenner said MARC would pay for this and the seat licenses. Then, if or when it is approved by the PSCB, staff would be able get it set up and installed for everyone before the World Cup. Al-Rubaie noted that this system runs on a browser and there is no integration. It would have to be set up on agency systems and MOUs would be developed with each agency.

The fact that there are other products was shared and discussed. Gisolf noted that there are other products but within RapidSOS there is an avenue for agencies to chat and share items with one another. Gisolf asked about the termination clause, should another product be found in these three years that exceeds this one? Per Winebrenner, he believes it is the standard broiler plate termination clause or providing so much time. Ashcraft shared that he understood FIFA was coming but he did not feel that we had really established the need for this for the cost. He asked if something in a 3-year range had been researched. Winebrenner noted that a 5-year plan was what was presented but staff could go back and ask them for a 3-year plan, but this would probably make the cost go up. There was more conversation. Beauchamp added that from the Users end, it was a recommendation to add this. She noted that they were looking at Language Line having had some inefficiencies and delayed in access times. So, this should help with increasing their times and preventing delays. George Sims asked with the current contract discussions whether the video portion was accessible to field units as well as the comm centers. Al-Rubaie said that each agency would be able to decide how they wanted this to be managed. Gisolf added that RapidSOS has partnered or purchased the I Am Responding mobile phone app which comes at an additional cost for field units to use to be able to have the picture/video in real time. He did not know the cost.

The agencies that would participate in the pilot are Kansas City Missouri Fire and Police and Johnson County Kansas Sheriff's and ECC offices.

The Public Safety Users Committee recommended that the Board approve using \$25,500 of 2025 funds for RapidSOS trials with four agencies and approval of \$327,000 for a five-year contract in the 2026 budget.

Mike Daniels made a motion to approve doing the pilot with four agencies once the host upgrades have been done with the cost coming out of 2025 funding. Then, vote on a long-term contract and how it will be set up at the November Public Safety Communications Board meeting. Marie Beauchamp seconded this. There was one objection. The motion was approved.

#### 10) Public Safety Program Updates

MARC 911 training program is required to go through a lengthy recertification process to maintain our certified Missouri training status. This process was just completed. We have been awarded recertification for another three years.

# **Online Training**

#### TalentLMS

- o The Training Advisory Committee is working on vetting four new training courses to launch in 2026.
- O Discussing a new professional development track.
- o We have two Q3 in-person training courses: CIT-Telecommunicators which is for three days September 8-10 at Lee's Summit PD. Registration is open.
- Also have a surprise bonus with the popular keynote and book author, Dr. Joe Serio, teaching Managing Stress & Beat the Burnout. She thanked Johnson County Kansas ECC for hosting this training in September.
   Peer Support
- o She first provided our condolences to the Wyandotte County Sheriff's Office regarding the incident that took place on Saturday. Our peer programs are collaborating with them on this.
- o The Commander Peer Support Team branched into a directional shift adding "Commander Team Mentorship" in June as a bonus to what they are doing.
- o The Commander Team co-chairs are presenting at the Missouri First Responders Health & Wellness conference in September.
- Tonight, The Battle Within is having a charity event at the Home Field in Kansas City, Kansas. It is a wiffleball tournament starting at 7:30 p.m.
   Other Training Business:
- o NENA Joint Committee meeting (JCM) October 7-9 (9:00 AM-4:00 PM) at T-Mobile campus in Overland Park, KS. It is free but will require registration. (at this link--virtual and in-person avail): www.nena.org/event/JCM2025.
- o Participation at JCM counts towards ENP recertification points.

# Technical Services – Hassan Al-Rubaie

o At the last meeting, we discussed utilizing Propio as an additional translation and interpreter provider. We go live with their services on Friday, August 1. On the Vesta consoles the button that said Language Line will be replaced with a group that says language line translations services. When you go into this group, you will see an option for Language Line or Propio and you can use whichever one you prefer. He noted that Propio's Spanish rates are lower than their other language. Our region's language calls are 90% Spanish. MARC staff will be looking for feedback on what people think about Propio. There were some changes made to how Propio will be deployed with their greeting, thanking you for calling Propio and the name of the caller being removed. There was music within the hold time between you selecting your language and the interpreter picking up. This will be replaced with a beep every 15 seconds. Their connection times are sub-15 seconds. So, you should only hear this beep once. Also, removed was the message where you could press a button to do a survey. These items were removed in an effort to speed up the processing time. If anyone has any issues, they should report this information to the MARC IT group, and they will initiate an investigation of the call.

# AT&T CAMA Trunks

There are orders that were placed in spring 2024 pending. However, AT&T reached out last Friday and said that they believed they had what was needed to make this happen now. They started the installations on Monday but have not finished.

# Motorola Hardware Refreshes

- Refreshers are happening. Grandview PD and Shawnee are pending. He believes Shawnee is scheduled for next
  week, but Grandview has yet to get back with staff. Harrisonville, Johnson County Kansas ECC, Johnson County
  Kansas Sheriff's, Pleasant Valley PD, and Pleasant Hill are completed. North Kansas City is happening now.
  <a href="Cost-share Request">Cost-share Request</a>
- Received request for two workstations: 1) Blue Springs for which items have arrived. Some monitor mounts have been ordered for this installment. 2) Riverside had one position that was installed in June. GeoComm Maps
- o All PSAPs now live on GeoComm maps. GeoLynx Server was decommissioned on May 13, 2025.

# **Database / Mapping – Saralyn Hayes**

She gave kudos to her team and the MARC GIS team for meeting their goal of meeting national standards for accuracy. Three reports are run quarterly based on the 911 location database, roads, and addresses. She was proud to announce that for the 1<sup>st</sup> time all our counties not only met national standards but exceeded national standards! GeoComm Mapping

- We continue to make improvements on this as well based on dispatchers' feedback. In giving kudos, she shared that a dispatcher from KCFD had shared that they had an incident where they had a local 911 call for an incident in Texas for which they were having a hard time determining who the PSAP was. So, the MARC staff collaborated with National NENA and GeoComm to work out an integration between the two systems. It is called the NENA EPRC (Emergency Public Safety Registry and Census) which was formerly known as the PSAP Registry. Previously it took five steps to log onto the website and now it is just toggling onto the GeoComm maps to be able to determine who the PSAP is in an area. You can search by address, city name, PSAP name (there are a number of different way to search). Al-Rubaie added that if you do use this tool to look up a number, you will not be able to transfer the 911 call. You would have to give the party the phone number for that agency.
  Annual Error Report Contest
- o This is a twelve-month long contest where dispatchers can go through their Vesta 911 to access our incorrect addresses form. What populates here is what was on the 911 call and the dispatcher will have to provide the correct information. This contest has two categories and runs from July 1 June 30. The 2025 winners of the Most Valid Error Reports received and Most Valid PSAP Error Report based on call volume were Johnson County ECC and Kansas City Missouri Police Department. They were presented with a traveling trophy that they get to keep for a year, bragging rights, and some sweet treats. She thanked everyone for submitting 911 errors reports so that we can continue to improve the location accuracy. Also, this year something new was added, a grand prize where all the submissions were put in a bowl, shaken up and a name drawn. The grand prize winner was Traci Nunley with KCPD. This contest continues each year.

#### GrowthZone

MARC uses this system as their contact distribution software. Staff have heard from some agencies that they are not receiving emails, or it is labeled marketing on the front of it. So, it is believed to be spam. MARC staff use this system for sending items such as informational pieces, training, and TAC notifications. If you have an allowed whitelist, you may want to add GrowthZonemail.com, so that you do not miss valuable information.

#### Operations – Nikki Thomas/ Eric Winebrenner

Translation Services Statistics – Thomas shared on the screen spreadsheets with translation statistics. From January 2022 through July 2025, translation services supported over 55,700 field calls. Totaling more than 386,000 minutes of interpretation. During this time, charges exceeded \$304,000. Field calls have risen steadily each year from 11,218 in 2022 to 19,350 in 2024. Average minutes per call remained consistent, ranging from 6 minutes and 68 seconds to 7 minutes and 30 seconds. Total annual cost in 2022 was \$61,000 to over \$100,000 for 2024. For this reason, there has been a need to produce a secondary option, not especially because of the World Cup but for continuing continuity of operations should Language Line have any issues.

We have contracted with Propio Language Services effective Friday. As previously shared Spanish is 90% of our call volume. She showed a slide of all the different languages that had been requested. The feature she liked most with Propio was being that Spanish is the main language requested in our area, Propio offers a discounted per minute rate for Spanish. The Spanish rate is .47 for Spanish and .65 for non-Spanish. Language Line's rate is .79 per minute with no cost differential.

We are encouraging you to encourage your staff to try using Propio and let us know what they think about their service. Gisolf said that it would be useful to track how many minutes you are on a Propio call using the modular communicator to compare it to what was shown in the previous slide (different languages requested, minutes, how many calls, avg. length of call, % total, avg. interpreter connect time (seconds), charges). Use this to see if there is a decrease in cost.

# > 2026 Program Budget Prev

- One new program was added in 2026, which is the implementation of RapidSOS. This added \$340,000 (budgeted) but the actual quote came in at \$327,000.
- O The additional budget cost over the previous year is \$1,510,241 for a 9.2% increase. Contract increase that have been set up with Motorola are a large portion of the increase.
- There is a new software support contract for all our workstations that starts next year.
- o Router II support
- o An increase in workstation replacement cost is anticipated due to tariff activity that we have no control over.

#### 11) 2026 Program Budget Review – Eric Winebrenner

911 Maintenance – Increases 50% based on the new costs which are already contractually in place.

- RapidSOS Unite \$327,000 included.
- A new contract for Vesta software and support which is the increase in the 911 maintenance cost.
- Router II maintenance will start next year which increases.

- Location services which are the Geospatial Routing part of Router II.
- Network Up about 8% but Al-Rubaie noted that this will probably go down with the transition to Sinch.
- Due to adding additional lines to support the new routers.

#### GIS Maintenance - Goes down

• The biggest reason for this is that we did an internal contract with MARC GIS that we included in the allocation budget for financial reporting that we were asked to move inside the coordination budget. The amount is the same, but it is just moving inside that budget.

# Cybersecurity - Up 8%.

• The increase in planned cybersecurity costs.

#### Capital projects – Up around 2%.

- Motorola notified MARC staff that tariffs were going to increase equipment costs. So, this has been accounted for in workstations replacements scheduled for next year.
- He asked the Board, since there is a healthy \$10.8 million in the reserve fund, if they wanted to discontinue the annual 2% collections that go into a reserve fund. Should the Board decide to discontinue this collection into the reserve fund, the budget amount would go down by \$30,000. Victor Hurlbert asked if the draft budget would be sent out. Yes, it will be sent out to each county's representatives that MARC works with regarding their county accounts once the Board has approved the draft. Hurlbert also asked if the fund balance component had been reviewed with projections through the end of 2026 and if it was a desire to stay within that fund balance as well? Per Molloy, only interest would be attributed to the fund balance. Daniels asked how much interest had been put into the fund balance. So far, this year \$150,000, which is more than what would be collected with the 2% collected annually. There was a discussion. Pursing equipment before prices go up was suggested, but Al-Rubaie shared that this could cause warranty and storage issues. Winebrenner noted that equipment changes and so does software requirements. Daniels noted that funds which would be saved by buying equipment now would probably be used up in the purchases of additional warranties. Per Al-Rubaie, another piece could be the requirement to go to Windows 11.

Translation services - Stays at \$100,000.

# <u>Coordination</u> – Goes up.

• A large portion of this is GIS being moved here. The only big item added here is the \$327,000 for RapidSOS should this group approve it.

SS7 - This will go away with router II.

This is a draft that is done every July for our counties that have to do their budget preparations in July for next year. As things stand right now, what is being presented is the maximum increase. Winebrenner noted that MARC staff reserve the right to reduce the number before it is brought back before the Board in November for their approval.

Mike Daniels made a motion to remove the capital project reserve 2% collection in the 2026 budget. Zach Cobb seconded this. There was one objection. The motion was approved.

#### 12) Other Business

- Winebrenner said that MARC had received a cost-share request from Lee's Summit PD who is building a new communications center combined with Lee's Summit Fire. In their request, they are asking for two items, 1) to be designated as a regional backup center and 2) for 19 positions. The Technical subcommittee was unable to get together to review and make a recommendation before today's meeting. The Tech committee will review the request and work on how many positions they feel are needed. Along with looking at options to move unutilized positions first to fill their recommended number of positions. No purchases will be made until the Techs recommendations are seen and approved by this Board. This will come before you for approval during the November meeting.
- Michael Ashcraft asked if we had an AI policy for the 911 services that we are responsible for and we do not. Most of the AI that is being utilized is with admin calls and that is outside of the purview of the interlocal agreement. Daniels noted that each agency should have their own AI policy. Al-Rubaie said that RapidSOS transcription and translation is the only area where AI would be used to power these functions. Since the RapidSOS does not live on the 911 network but on the agency's system, this would fall under the individual agencies guidelines.
- o Thomas is working on 2026 meeting dates.

#### 13) Closed Session: N/A

The Public Safety Communications Board may go into closed session for any reason pursuant to 610.02 RSMo

Mike Daniels made a motion to go into closed session. Zach Cobb seconded this. A roll call vote was taken, and the motion was approved with no opposition.

Winebrenner performed a roll call.

o There was a discussion on 911 network configuration.

Kirk Lair made the motion to purchase System Select software for the MARC region at an annual cost of \$197,014.80. The first year will be paid out of the reserve fund and the following years out of future budgets. He also made a motion to purchase hosts (4 & 5) from Motorola at a cost of \$768,773 for the next five years. The last motion was to accept the one-time cost of \$136,786.10 for host upgrade assistance from Motorola. This includes Windows server upgrades as well as VMware upgrades which Motorola would have to install on our three existing hosts. The two new hosts would be ordered with these upgrades. The complete motion is approval of the total cost of \$1,102,465 for all these items. This was seconded by Mike Daniels. There was one objection, The motion passed.

Winebrenner provided a verbal report on what was voted on during the closed session. Three options for installing System Select on the 911 system. This included the system select software, the required additional hosts needed for the software additions and contract fees for Motorola to install the required software and upgrades for everything to be functional. These items were approved by the Board to use \$1,102,465 from the fund balance reserve fund to pay for this with future budgets absorbing the \$197,014.80 annual system select software cost after the first year. There was one objection.

Zach Cobb made a motion to come out of closed session. Mike Daniels seconded this. A roll call vote was taken and the motion was approved with no opposition.

# 14) Adjournment

2025 Meeting Date: November 19