



Public Safety Communications Users Committee

MEETING SUMMARY

April 15, 2026

CO-CHAIRS

Major Scott Boden, Johnson County Sheriff's Office

Stephen Hoskins, Platte County Sheriff's Department

AGENDA

1. Call to Order

- Steve Hoskins opened the meeting. Introductions were done. Eric Winebrenner read the names of those online.

2. Approval of January 21, 2026, Meeting Summary

- *Scott Boden moved to approve January 21, 2026, meeting summary. Zach Cobb seconded this. The motion passed without opposition.*

3. 911 Legislative Updates

- **Federal**
 - Jason White reported that unspent federal broadband funds may be redirected to 911, but congressional gridlock makes outcomes uncertain.
- **State**
 - **Missouri 911 Service Board Report**
 - A lawsuit involving several 911 districts has shown that the Missouri Department of Revenue not allocating the dollars to the 911 Board based on a definition of the 911 Board not being a unit of local government under state law. Jason noted that would be technically false. One of the counties not allocating was a clerical error and has been resolved. The second county is being reviewed further. Reviews continue.

4. Jason White shared that the Department of Mental Health proposed 65-cent fee on landlines and contract lines to fund 988 services, which could generate \$42M

annually and noted funding could be allocated to 988 functionality, behavioral health, and mobile responders. The state board has not taken a position due to concerns about telephone revenue use.

- **Kansas 911 Board**

- Eric Winebrenner and Rick Gisolf reported the Kansas telecommunicator CPR bill is tabled currently. Jason confirmed no further updates.

5. Update Items

- **MARC Office Move**

- Eric Winebrenner reported that there are anticipated delays due to construction bids and permits. Nikki Thomas confirmed that the July meeting will be virtual.

- **RapidSOS**

- **Implementation Update**

- Eric Winebrenner and Rick Gisolf discussed the rollout of RapidSOS, which is live in several agencies, with additional hardware installations pending due to shipping delays. Rick Gisolf noted that their agency is finalizing a policy before full implementation and offered to share the policy with interested group members.
- Eric Winebrenner clarified that not all agencies will be live before the FIFA World Cup 2026™ Kansas City due to hardware shipment delays. Larger agencies are prioritized.

- **Current Deployment Status**

- RapidSOS is live and available to Independence, Johnson County ECC, Johnson County Sheriff, and KCPD, though not all agencies may be using it fully.

- **FIFA World Cup 2026™ Kansas City Update**

- Steve Hoskins reported that sites and hotels are selected, and COMCs training will be available. The main 911 effort is deploying RapidSOS Unite.
- KCPD will conduct a Radio System Test by shutting down their radio system on April 23rd at 4 a.m. to evaluate the critical connect feature, with contingency plans in place if issues arise.
- Steve Hoskins explained that agencies using the Kansas City radio system must have dispatch plans during the test, and regional communication channels have been assigned.
- FIFA World Cup 2026™ Kansas City Radio System Outage Plan will be sent via email from Nikki Thomas to this meeting invite list and ensure it is available for agencies prior to the April 23rd test.

6. Public Safety Program Updates

- **Training**

- The Voice Communication Skills for Texters course is full for Q2, with an in-person version planned for October, and the online CTO course is open in May, with advanced CTO in June.
- Four new Virtual Academy courses are available for Q2: conflict management, leading generations, behavior standards, and conflict's effect on retention.
- The Mind-Based Wellness Toolkit app for all MARC PSAPs and introduced two new 911 peer support team members.
- Pam Opoka noted that registration is open for the National Public Safety Peer Support Association conference at the end of October.

- **Technical Services**

- AT&T CAMA Trunk orders for PC Fire, Lenexa, and Platte County backup have been pending for 24 months; Lenexa plans to tear down their old building, and rerouting plans are in place if trunks are not installed.
- Motorola refreshes are scheduled for multiple counties and agencies, with AMR having completed their move and Lee Summit planning to occupy a new center in May.
- Hassan Al-Rubaie reported that surplus server cabinets from the previous tenant at 801 Pennsylvania St. are available to interested agencies, with Ray County and Leavenworth County expressing interest.
- Preventative maintenance on the Nokia Ring will be conducted next week by the original installers, covering all ten sites.

- **Database / Mapping**

- Kansas 911 Board Mapping Grants include a new \$2 million grant for critical infrastructure mapping is available, with schools, government facilities, and large meeting areas as priorities. PSAPs must coordinate with local entities for grant applications.
- New Map Data Layers include a new airports and helipads data layer is being finalized for GeoComm maps, expected to be available in early May.

- **GeoComm Maps Issues**

- Saralyn Hayes described issues with estimated address accuracy and customer name parsing in GeoComm maps, attributed to changes by Esri and carrier formatting inconsistencies; these are being addressed with GeoComm.
- Copper Sunset and Wireline transitions are ongoing from legacy landline to VoIP, with TCG (AT&T) planning to decommission wireline by 2029,

and encouraged reporting of any anomalies in 911 calls during the transition.

- **Operations**

- Nikki Thomas reported that PSAP telecommunicator's gift deliveries are in progress.
- The Telecommunicators Appreciation Celebration (TAC) was Friday, April 10th. Initial feedback from attendees is well other than the venue's banquet services. Feedback is collected via a post event survey. The survey results will support the negotiations with the venue to reach an adjustment to final balance due to the poor banquet experience.

7. Closed Session

The Public Safety Communications Users committee may go into closed session for any reason pursuant to 610.02RSMo.

- Eric Winebrenner performed a roll call.
- There was a discussion on 911 network configuration.

8. Other Business

- **New MARC Employee Introduction**

- Kelly Alexander joined the MARC Public Safety Communications department on April 13th as a Program Assistant and will perform similar duties as Chris Allen Hunter prior to retirement.

9. Adjournment

- The meeting was adjourned.

10. Next/Upcoming meeting(s)

- Wednesday, November 4, 2026